VIA E-MAIL

March 10, 2016



Mr. Edward Hasbrouck The Identity Project 1736 Franklin Street 9th Floor Oakland, CA 94612

Re: Freedom of Information Act Request - Interim Response #8

Tracking Number: 15-FOI-00021

Dear Mr. Hasbrouck:

We are further responding to your October 29, 2014 request for information made under the Freedom of Information Act (FOIA), which was received via e-mail by Amtrak's FOIA Office on the same date.

Your request seeks the records described below:

- (1) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents pertaining to transfers of data about Amtrak passengers or customers to the Department of Homeland Security (DHS), any DHS component including US Customs and Border Protection (USCBP), the Canadian Border Services Agency (CBSA), any other Canadian government agency, or any other foreign government, or the subsequent handling or use of such data, including without limitation Advanced Passenger Information (API) and any personally identifiable data obtained or derived from the ARROW reservation system.
- (2) Any records pertaining to the legal basis for such data transfers, including any e-mail messages pertaining to this subject within or between Amtrak, Amtrak agents, Amtrak contractors, and any third party or parties.
- (3) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding disclosures to be made concerning transfers of data about Amtrak passengers or customers to government agencies including DHS.
- (4) Any records of policies, procedures, reports, or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding compliance with the Personal Information Protection and Electronic Documents Act (PIPEDA) of Canada, including handling of requests for records or other requests or complaints made pursuant to PIPEDA and any disclosures to be made to passengers or customers.
- (5) Any e-mail messages within or between Amtrak and Amtrak agents, Amtrak contractors, and any third party or parties containing any of the text strings "Personal Information Protection and Electronic Documents Act", "PIPEDA", or "Privacy Commissioner of Canada".

Mr. Edward Hasbrouck March 10, 2017 Page 2



- (6) Any electronic file in which any of the above records are included.
- (7) All metadata pertaining to any such file, such as file system information indicating the creation data, modification date, etc.

We are continuing to review and process records responsive to your request. We are releasing in part the attached records.

The names and personal identifying information of Amtrak employees and private individuals have been redacted from the enclosed records pursuant to exemption 6 of the FOIA on the basis that disclosure would constitute a clearly unwarranted invasion of the personal privacy of these individuals. In weighing the public interest, it was determined that there was no public interest in disclosing this information.

Please note, the records we are providing are part of a huge text file (800 pages), which we are reviewing in parts. Due to the size of the file, the last page may contain an incomplete e-mail. Please be advised, the next response will pick up from where we left off.

Pursuant to Amtrak's FOIA regulations (49 CFR 701.10), if you wish to appeal the decision to withhold the above-mentioned information, you may file an appeal with Eleanor D. Acheson, Executive Vice President, Chief Legal Officer, General Counsel and Corporate Secretary, within ninety days (90) of the date of this letter, specifying the relevant facts and the basis for your appeal. Your appeal may be sent to Ms. Acheson at the above address. The President and CEO of Amtrak have delegated authority to the General Counsel and Corporate Secretary for the rules and compliance to the FOIA. If you decide to appeal, you may delay your appeal until you have received the final response to your request.

There are approximately 500 more records to review in the text file. We are continually working through our backlog of requests. You may anticipate the next response in 8-12 weeks.

If you have any questions regarding the processing of your request, please feel free to contact me at (202) 906-3741 or via e-mail at Hawkins@amtrak.com.

Sincerely,

Sharron Hawkins Lead FOIA Specialist

Attachments

NC

Naturalization Certificate

Exemption 6

BC

Birth Certificate (requires photo id)

MO

Military Orders (requires photo id)

----Original Message----

From: Sent: Wednesday, August 17, 2005 5:11 PM

То: 🧵

Subject: APIS

We will only recognize the following Document Types: AD, A, C, I, IP, P, F
This is in AIRIMP 29th edition, page 143, 3.14.1.1.
I'll call you when I get in tomorrow.

Galileo International Product Delivery

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From: Wednesday, December 07, 2005 12:13 PM

To: Cc:

(E-mail) Subject:

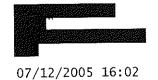
RE: APIS Collection and 2 character name warnings

After testing yesterday with the problem with SSRDOCS for infants that I am investigating now. It seems that all others scenarios in the script went Page 124

ok though. ----Original Message----From: Sent: Wednesday, December 07, 2005 11:47 AM To: Cc: Subject: RE: APIS Collection and 2 character name warnings Next week was our last load before Christmas, and then due to the holidays, we felt targeting the first load after the New Year(10th) would be risky for getting complete testing done. I will need to defer to on the testing. ----Original Message----From: Sent: Wednesday, December 07, 2005 11:04 AM To: Cc: Subject: RE: APIS Collection and 2 character name warnings wow, it looks like this is delayed for another month. How was the testing of the script? Was everything ok?

Product Specialist Non - Air Worldwide Product Planning

Phone: Fax: email:

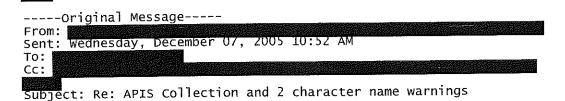




RE: APIS Collection and 2 character name warnings

Page 125

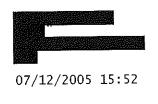
This would be a fixed date for loading the collection of the data. We will then co-ordinate a later date for the activation of enforcement, subject to any issues discovered in collection.

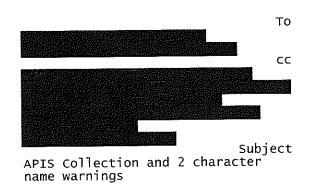


Could you pelase advise if this date is a fix date or this may be changed in future?

Product Specialist Non - Air Worldwide Product Planning

Phone: Fax: email:





Hello ,

Due to some technical issues in the collection of the APIS information in inbound Teletype, we are going to postpone that load till the 17th January. The warning message for two character names will be loading as planned on the 13th December.

Sorry for the in convenience,

Mark

From: Sent:

wednesday, December 07, 2005 10:52 AM

To:

Cc: Subject:

Re: APIS Collection and 2 character name warnings

Could you pelase advise if this date is a fix date or this may be changed in future?

Product Specialist Non - Air Worldwide Product Planning

Phone:

Fax: email:

07/12/2005 15:52

CC Subject

APIS Collection and 2 character name warnings

Hello ,

Due to some technical issues in the collection of the APIS information in Page 127

Exemption 6

Border Crossing.txt

inbound Teletype, we are going to postpone that load till the 17th January. The warning message for two character names will be loading as planned on the 13th December.

Sorry for the in convenience,

Mark

From: Sent:

Wednesday, December 07, 2005 10:30 AM

Subject:

RE: Test SSR DOCS PNR

I'd go on the 17th. change is in the Load report for next week.

Sent: Wednesday, December 07, 2005 10:11 AM

Subject: RE: Test SSR DOCS PNR

Okay - I will notify Worldspan and Amadeus that we will implement this on the 10th or 17th - which do you prefer? Is still planning to go next week?

----Original Message----

From:

Sent: Wednesday, December 07, 2005 10:00 AM

Subject: RE: Test SSR DOCS PNR

There are still some issues even with Amadeus that I am now investigating, so I think it is a NO-GO for now.

From: Tuesday, December 06, 2005 12:16 PM

Subject: RE: Test SSR DOCS PNR

need to inform the GDS (Worldspan & Amadeus) of the postponement as soon as we know.

----Original Message----

From:

Sent: Tuesday, December 06, 2005 12:08 PM

Subject: RE: Test SSR DOCS PNR

It may work well for Amadeus, but changes will definitely be required to accommodate the other GDSs (especially Worldspan) and the code has to be changed to be more efficient and flexible (for any future changes). The way it was originally built was very rigid and narrow for the intended use at that time. My changes alter that a little bit but I'd like a different code approach to multi-lines SSR and OSIs (not Page 128

Border Crossing.txt too complicated and hard-coded as it is now). Error paths still need changes but they can be done on the march, I think.

Let's wait and see how Amadeus does with this testing today and if it looks good I may be tempted to rush a new SC item for next load before 10am tomorrow. We'd still have the user testing Thu-Fri after all to see what we don't like and therefore postpone it.

Sent: Tuesday, December 06, 2005 11:57 AM

Subject: RE: Test SSR DOCS PNR

what's your feeling about loading next week?

----Original Message----

From: | Sent: Tuesday, December 06, 2005 11:48 AM

Subject: Test SSR DOCS PNR

PNR created and modified via ACSA. It looks great, but the code is still very rigid and the smallest thing will make the SSR DOCS to fail.

OEBB75/YE9LOC-1A HL 12DEC CTC-T 00000022 120.00/ 120.00

-01@ TESTB/AMR

-02@ TESTB/BMRS

815A TU 31JAN 630P 31JAN YB HK2 69 C. NYP-MTR

301@ R SEG # 1 BASIS

* BOF1 RAIL FARE 120.00

4001@ osi

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

5001@ FBC-O-, I-, D-/2F/P1, 2

5002@ DOB-12JUL1964/US/P1

Exemption 6

Border Crossing.txt

5004@

12JUL1974/US/P2

5003@ PAX ID - PR/US/123456789098765/12JUL2008/M

5005@

PR/US/923456789098765/12JUL2008/M

901@ 001-999-9999-Z

(b) (6)

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To:

Subject:

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PNR created and modified via ACSA. It looks great, but the code is still very rigid and the smallest thing will make the SSR DOCS to fail.

OEBB75/YE9LOC-1A HL 12DEC CTC-T 00000022 120.00/ 120.00

-01@ TESTB/AMR

-02@ TESTB/BMRS

1 69 C. NYP-MTR 815A TU 31JAN 630P 31JAN YB O HK2

301@ R SEG # 1 BASIS 2F

* BOF1 RAIL FARE 120.00

4001@ OST

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

5001@ FBC- O-,I-,D-/2F/P1,2

5002@ DOB- 12JUL1964/US/P1

5004@ 12JUL1974/US/P2

5003@ PAX ID - PR/US/123456789098765/12JUL2008/M

5005@ PR/US/923456789098765/12JUL2008/M

901@ 001-999-9999-Z

:

From:

Border Crossing.txt Tuesday, December 06, 2005 4:34 PM Sent: To: Cc: Subject: RE: SSR DOCS testing Thanks ____ I am investigating those ones you highlighted. ----Original Message----From: Tuesday, December 06, 2005 2:35 PM To: Cc: Subject: Re: SSR DOCS testing I just ran my old script and here are the PNR's.. Some of them don't appear to have the SSRDOCS in the PNR even though I included one in each of the bookings. I have highlighted the SSROTHS that are being returned in red . --- RLR ---RP/MIA1S2DA1/MIA1S2DA1 AA/SU 27SEP05/1640Z YE94BG 1.PID/AAA 71 YA 22JAN 7 550P 2 TRN 2V NYP MTR HK1 745A MODE/TRN C001*2V/ 68 YB 28JAN 6 3 TRN 2V MTR NYP HK1 950A 740P MODE/TRN C002*2V/ - OFFICE 2 WO. 353629 - A AP MIA TK OK27SEP/MIA1S2DA1 6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/P ID/AAA/H 7 FP CHECK * AK 2V 0EBD6D 06DEC 1641Z HLMT-13DEC/USD 121.00 --- RLR ---RP/MIA1S2DA1/MIA1S2DA1 AA/SU 27SEP05/1640Z YE94BP 1.PID/BBB 2 TRN 2V 71 YA 22JAN 7 NYP MTR **HK1** 745A 550P MODE/TRN C001*2V/ 68 YB 28JAN 6 950A TRN 2V MTR NYP HK1 740P MODE/TRN C002*2V/ 4 AP MÍA - OFFICE 2 WO. 353629 - A TK OK27SEP/MIA1S2DA1 SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P ID/BBB/H 7 FP CHECK AK 2V 0EBD6E 06DEC 1641Z HLMT-13DEC/USD 121.00 --- RLR ---RP/MIA1S2DA1/MIA1S2DA1 AA/SU 27SEP05/1641Z YE94B0 1.PID/CCC 71 YA 22JAN 7 550P 2 TRN 2V NYP MTR HK1 745A MODE/TRN C001*2V/ 68 YB 28JAN 6 740P MTR NYP HK1 950A

MODE/TRN C002*2V/

TK OK27SEP/MIA1S2DA1

4 AP MIA - OFFICE 2 WO. 353629 - A

6 SSR DOCS 2V HK1 RA/BZ/123456789012345/BZ/12JUL64/M/12JUL04/P

ID/CCC/H

```
7 FP CHECK
   AK 2V 0EBD70 06DEC 1642Z HLMT-13DEC/USD 121.00
        --- RLR ---
                                  2V/RM 27SEP05/1641Z YE94B3
RP/MIA1S2DA1/MIA1S2DA1
  1.PID/DDD
                                                     745A 550P
                    71 YA 22JAN 7
  2 TRN 2V
                                    NYP MTR
                                               HK1
    MODE/TRN C001*2V/
                    68 YB 28JAN 6
                                                     950A 740P
   TRN 2V
                                    MTR NYP
                                               HK1
   MODE/TRN C002*2V/
  4 AP MIA - OFFICE 2 WO. 353629 - A
   TK OK27SEP/MIA1S2DA1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
   FP CHECK
   AK 2V 0EBD71 06DEC 1642Z HLMT-13DEC/USD 121.00
        --- RLR --
                                  AA/SU 27SEP05/1644Z
                                                        YE94D6
RP/MIA152DA1/MIA1S2DA1
  1.PID/KKK
                    71 YA 22JAN 7
                                                     745A 550P
                                    NYP MTR
                                               HK1
  2 TRN 2V
    MODE/TRN C001*2V/
                    68 YB 28JAN 6
                                    MTR NYP
                                               HK1
                                                     950A
                                                          740P
  3 TRN 2V
    MODE/TRN C002*2V/
   AP MIA - OFFICE 2 WO. 353629 - A
   TK OK27SEP/MIA1S2DA1
  6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/P
       ID/KKK/H
  7 FP CHECK
  * AK 2V 0EBD7C 06DEC 1644Z HLMT-13DEC/USD 121.00
             --- RLR ---
                                  AA/SU 27SEP05/1642Z
                                                          YE94CS
RP/MIA1S2DA1/MIA1S2DA1
  1.PID/FFF
                                                           550P
                                                     745A
                    71 YA 22JAN 7
                                     NYP MTR
                                               нк1
  2 TRN 2V
    MODE/TRN C001*2V/
                                                     950A 740P
                    68 YB 28JAN 6
                                               HK1
  3 TRN 2V
                                     MTR NYP
    MODE/TRN C002*2V/
   AP MIA - OFFICE 2 WO. 353629 - A
TK OK27SEP/MIA1S2DA1
  4 AP MIA
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  7 SSR DOCS 2V HK1 NC/US/123456789012345/US/12JUL64/M/12JUL04/P
       ID/FFF/H
  8 FP CHECK
    AK 2V 0EBD75 06DEC 1643Z HLMT-13DEC/USD 121.00
    --- RLR ---
                                   AA/SU 27SEP05/1642Z
RP/MIA1S2DA1/MIA1S2DA1
                                                          YE94B5
  1.PID/EEE
                                                           550P
                                                     745A
                    71 YA 22JAN 7
                                     NYP MTR
                                               HK1
  2 TRN 2V
    MODE/TRN C001*2V/
                                                     950A 740P
                    68 YB 28JAN 6
                                               HK1
                                     MTR NYP
   TRN 2V
    MODE/TRN C002*2V/
  4 AP MIA - OFFICE 2 WO. 353629 - A
  5 TK OK27SEP/MIA1S2DA1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  7 SSR DOCS 2V HK1 RT/CU/123456789012345/CU/12JUL64/F/12JUL04/P
       ID/EEE/H
   FP CHECK
```

AK 2V 0EBD73 06DEC 1642Z HLMT-13DEC/USD 121.00

```
--- RLR ---
                                  2V/RM 27SEP05/1642Z
                                                          YE94C3
RP/MIA1S2DA1/MIA1S2DA1
  1.PID/GGG
                                                           550P
                                                     745A
                    71 YA 22JAN 7
                                    NYP MTR
                                               HK I
  2 TRN 2V
   MODE/TRN C001*2V/
                                                     950A 740P
   TRN 2V
                    68 YB 28JAN 6
                                    MTR NYP
                                               HK1
   MODE/TRN C002*2V/
           - OFFICE 2 WO. 353629 - A
  4 AP MIA
  5 TK OK27SEP/MIA1S2DA1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  7 SSR DOCS 2V HK1 BC/US/123456789012345/US/12JUL64/M/12JUL04/P
                          <***Should this not return SSROTHS indicating</pre>
       ID/GGG/H
picture required?
  8 SSR OTHS 1A KK1 PID INFORMATION REQUIRED
  9 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
 10 FP CHECK
   AK 2V 0EBD77 06DEC 1643Z HLMT-13DEC/USD 121.00
                                                          YE94DD
                                   2V/RM 27SEP05/1643Z
RP/MIA1S2DA1/MIA1S2DA1
  1.PID/HHH
                                                           550P
                    71 YA 22JAN 7
                                     NYP MTR
                                               HK1
                                                     745A
  2 TRN 2V
    MODE/TRN C001*2V/
                                                     950A
                                                           740P
                    68 YB 28JAN 6
                                     MTR NYP
                                               HK1
    TRN 2V
    MODE/TRN C002*2V/
  4 AP MIA - OFFICE 2 WO. 353629 - A
    TK OK27SEP/MIA1S2DA1
  6 SSR DOCS 2V HK1 MO/US/123456789012345/US/12JUL64/F/12JUL04/P
                               <***Should this not return SSROTHS indicating
       ID/HHH/H
picture required?
  7 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  8 FP CHECK
    AK 2V 000000 06DEC 1644Z HLMT- NONE/PENDING-CK FORMAT
    --- RLR ---
                                   2V/RM 27SEP05/1643Z
                                                           YE94DT
RP/MIA1S2DA1/MIA1S2DA1
                 2.PIDPID/JJJ
  1.PIDPID/TEN
                                                            550P
                                                     745A
                     71 YA 22JAN 7
                                     NYP MTR
                                               нк2
  3 TRN 2V
    MODE/TRN C001*2V/
                                                      950A 740P
                     68 YB 28JAN 6
                                     MTR NYP
                                               HK2
    TRN 2V
    MODE/TRN C002*2V/
  5 AP MIA - OFFICE 2 WO. 353629 - A
  6 TK OK27SEP/MIA1S2DA1
  7 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
  8 SSR DOCS 2V HK1 PP/NC/123456789012345/CA/12JUL64/F/12JUL04/P
       IDPID/TEN/H/P1
    SSR DOCS 2V HK1 PP/NC/123456789012345/CA/01JAN02/MI/12JUL04/
       PIDPID/JJJ/H/P2
 10 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
 11 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
 12 FP CHECK
    AK 2V 0EBD7B 06DEC 1644Z HLMT-13DEC/USD 242.00
 --- RLR ---
                                   2V/RM 27SEP05/1643Z
                                                           YE94DR
RP/MIA1S2DA1/MIA1S2DA1
  1 PIDPID/NINE 2 PIDPID/III
                                       Page 134
```

```
Border Crossing.txt
                                    NYP MTR
                                                    745A
                    71 YA 22JAN 7
                                                          550P
  3 TRN 2V
                                              HK2
   MODE/TRN C001*2V/
                    68 YB 28JAN 6
                                                    950A
                                                         740P
   TRN 2V
                                    MTR NYP
                                              HK2
   MODE/TRN C002*2V/
   AP MIA - OFFICE 2 WO. 353629 - A
TK OK27SEP/MIA1S2DA1
   AP MIA
   SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  8 FP CHECK
   AK 2V 0EBD7A 06DEC 1644Z HLMT-13DEC/USD 242.00
SSRDOCS is in history:
RP/MIA1S2DA1/MIA1S2DA1
                                  2V/RM 27SEP05/1643Z
                                                         YE94DT
    000 ON/PIDPID/TEN PIDPID/JJJ
   000 os/TRN 2V
                         71 YA 22JAN 7 NYP MTR LK2 745A
                                                          550P
        MODE/TRN COO1/NN
   000 os/TRN 2V
                         68 YB 28JAN 6 MTR NYP LK2 950A
                                                          740P
       MODE/TRN C002/NN
            CR-MIA1S2DA1 SU 0001AA 27SEP/1643Z
                          06DEC 1644Z HLMT-13DEC/USD 242.00
   001 CS/AK 2V 0EBD7B
   002 SA/SSR OTHS1AKK2 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
   002 RF-HDQRM2V061644 CR-HDQ RM 2V 27SEP/1643Z
                               0000
   003 RF-HDORM2V061644 CR-
                                       27SEP/1643Z
   004 SA/SSR DOCS2VHK1 PP/NC/123456789012345/CA/12JUL64/F/
        12JUL04/PIDPID/TEN/H/PIDPID/TEN
   004 SA/SSR DOCS2VHK1 PP/NC/123456789012345/CA/01JAN02/MI/
        12JUL04/PIDPID/JJJ/H/PIDPID/JJJ
    004 RF-
            CR-MIA1S2DA1 SU 0001AA 27SEP/1643Z
    005 SA/SSR OTHS1AKK2 PID INFORMATION REQUIRED
   005 SA/SSR OTHS1AKK2 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
--- RLR -
RP/MIA1S2DA1/MIA1S2DA1
                                  2V/RM 27SEP05/1736Z
                                                         YE94VP
                 2.PID/PAXTWO
  1.PID/PAXONE
                    69 YB 23JAN 1
                                                          630P
                                    NYP MTR
                                                    815A
  3 TRN 2V
                                              HK2
   MODE/TRN C001*2V/
                    68 YA 29JAN 7
                                                    950A 740P
   TRN 2V
                                    MTR NYP
                                              HK2
   MODE/TRN C002*2V/
   AP MIA - OFFICE 2 WO. 353629 - A
TK OK27SEP/MIA1S2DA1
   SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P
       ID/PAXONE/H/P1
   SSR DOCS 2V HK1 PP/US/123456789012345/US/02JAN02/FI/12JUL04/
       PID/PAXTWO/H/P2
   SSR OTHS 1A KK2 PID INFORMATION REQUIRED
 10 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
   AK 2V OEBDBD 06DEC 1737Z HLMT-13DEC/USD 242.00
```



From: on 12/06/2005 11:44 AM

To:

cc:

Subjec SSR DOCS testing t:

Hi ,

I've made some changes for the SSR DOCS. I found a problem when processing multiple passengers.

Can you please few PNRs in our test system with single and multiple passengers and include SSR DOCS in them?

Let me know the RLOCS, and if you can also include a copy of those PNRs that would be great.

Thanks

From:
Sent: Tuesday, December 06, 2005 12:08 PM
To:
Subject: RE: Test SSR DOCS PNR

It may work well for Amadeus, but changes will definitely be required to accommodate the other GDSs (especially Worldspan) and the code has to be changed to be more efficient and flexible (for any future changes). The way it was originally built was very rigid and narrow for the intended use at that time. My changes alter that a little bit but I'd like a different code approach to multi-lines SSR and OSIs (not too complicated and hard-coded as it is now). Error paths still need changes but they can be done on the march, I think.

Let's wait and see how Amadeus does with this testing today and if it looks good I may be tempted to rush a new SC item for next load before 10am tomorrow. We'd still have the user testing Thu-Fri after all to see what we don't like and therefore postpone it.

From: Tuesday, December 06, 2005 11:57 AM

To: Subject: RE: Test SSR DOCS PNR

Exemption 6

what's your feeling about loading next week?

----Original Message----

From: Sent: Tuesday, December 06, 2005 11:48 AM

Subject: Test SSR DOCS PNR

yearonecoccu, ,

PNR created and modified via ACSA. It looks great, but the code is still very rigid and the smallest thing will make the SSR DOCS to fail.

OEBB75/YE9LOC-1A HL 12DEC CTC-T 00000022 120.00/ 120.00

-01@ TESTB/AMR

-02@ TESTB/BMRS

1 69 C. NYP-MTR 815A TU 31JAN 630P 31JAN YB O HK2

301@ R SEG # 1 BASIS 2F

* BOF1 RAIL FARE 120.00

4001@ osi

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

5001@ FBC- O-,I-,D-/2F/P1,2

5002@ DOB- 12JUL1964/US/P1

5004@ 12JUL1974/US/P2

5003@ PAX ID - PR/US/123456789098765/12JUL2008/M

5005@ PR/US/923456789098765/12JUL2008/M

901@ 001-999-9999-Z

From:
Sent: Tuesday, Decemb
To:

Tuesday, December 06, 2005 11:48 AM

Subject:

Test SSR DOCS PNR

PNR created and modified via ACSA. It looks great, but the code is still very rigid and the smallest thing will make the SSR DOCS to fail.

OEBB75/YE9LOC-1A HL 12DEC

CTC-T 00000022

120.00/

120.00

-01@ TESTB/AMR

-02@ TESTB/BMRS

815A TU 31JAN 630P 31JAN YB 69 C. NYP-MTR

нк2

2F 301@ R SEG # 1 BASIS

> 120.00 * BOF1 RAIL FARE

4001@ osi

* PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

5001@ FBC-

0-, I-, D-/2F/P1, 2

5002@ DOB-

12JUL1964/US/P1

5004@

12JUL1974/US/P2

5003@ PAX ID - PR/US/123456789098765/12JUL2008/M

5005@

PR/US/923456789098765/12JUL2008/M

901@ 001-999-9999-Z

Jairo

From: Sent:

Tuesday, December 06, 2005 11:45 AM

To:

Cc:

SSR DOCS testing Subject:

Hi |

I've made some changes for the SSR DOCS. I found a problem when processing multiple passengers.

Can you please few PNRs in our test system with single and multiple passengers and include SSR DOCS in them?

Let me know the RLOCS, and if you can also include a copy of those PNRs that would be great.

Thanks

From: Sent:

Monday, December 05, 2005 2:15 PM

To: CC:

Subject:

RE: Test of SSR DOCS

Most of the test cases behave as expected. However I am investigating those that didn't (last two PNRs you sent in your email below: 090C64 and 090C6C)

As soon as I have the problem identified or fixed, I'll let you know when we can test those scenarios again.

Thanks

----Original Message----

From: Sent: Friday, December 02, 2005 9:40 AM

Subject: RE: Test of SSR DOCS

Thanks

----Original Message----

From: Sent: Thursday, December 01, 2005 12:56 PM

Subject: RE: Test of SSR DOCS

Here you go.

Test results:

2V 090C5C PNR display below

2V 090C5D PNR display below

2V 090C5E PNR display below 2V 090C5F (missing DOCS) PNR display below

2V 090C60 (missing DOCS) PNR display below

2V 090C61 (missing DOCS) PNR display below

2v 090C6C (missing DOCS) PNR display below 2v 090C70 (OK p1, missing for P2) original booking the Pax association was

incorrect

2V 090C5A (OK after second attempt) fixed the passenger association

--- RLR ---RP/MIA1S2CC1/MIA1S2CC1 1 PID/AAA

AA/SU 28SEP05/1919Z YE986Q

```
Border Crossing.txt
                    71 YA 22JAN 7
                                    NYP MTR
                                                    745A
                                                          550P
                                              HK1
 2 TRN 2V
   MODE/TRN C001*2V/
                    68 YB 28JAN 6
                                                    950A 740P
                                    MTR NYP
                                              HK1
  3 TRN 2V
   MODE/TRN C002*2V/
                       - AMADEUS - A
  4 AP MIA 5 TK OK28SEP/MIALS2CC1
 6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/P
       ID/AAA/H
   FP CHECK
  * AK 2V 090C5C 30NOV 1920Z HLMT-07DEC/USD 121.00
--- RLR ---
                                  AA/SU 28SEP05/1919Z
                                                         YE986R
RP/MIA1S2CC1/MIA1S2CC1
  1.PID/BBB
                                                          550P
                    71 YA 22JAN 7
                                   NYP MTR
                                              HK1
                                                     745A
  2 TRN 2V
    MODE/TRN C001*2V/
                                                     950A 740P
                    68 YB 28JAN 6
                                              нк1
                                    MTR NYP
  3 TRN 2V
    MODE/TRN C002*2V/
                          - AMADEUS - A
  4 AP MIA
  5 TK OK28SEP/MIA1S2CC1
  6 SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P
       ID/BBB/H
  7 FP CHECK
  * AK 2V 090C5D 30NOV 1920Z HLMT-07DEC/USD 121.00
--- RLR ---
                                  AA/SU 28SEP05/1920Z YE986S
RP/MIA1S2CC1/MIA1S2CC1
  1.PID/CCC
                                                          550P
                    71 YA 22JAN 7
                                                     745A
                                    NYP MTR
                                               HK1
  2 TRN 2V
    MODE/TRN C001*2V/
                                    MTR NYP
                                                     950A
                                                          740P
                    68 YB 28JAN 6
                                               нк1
  3 TRN 2V
    MODE/TRN C002*2V/
                        - AMADEUS - A
  4 AP MIA
  5 TK OK28SEP/MIA1S2CC1
  6 SSR DOCS 2V HK1 RA/BZ/123456789012345/BZ/12JUL64/M/12JUL04/P
  7 FP CHECK
  * AK 2V 090C5E 30NOV 1920Z HLMT-07DEC/USD 121.00
 --- RLR ---
                                   2V/RM 28SEP05/1920Z
                                                          YE986T
RP/MIA1S2CC1/MIA1S2CC1
  1.PID/DDD
                                                          550P
                                                     745A
                                               HK1
                    71 YA 22JAN 7
                                     NYP MTR
  2 TRN 2V
    MODE/TRN C001*2V/
                                                     950A 740P
                    68 YB 28JAN 6
                                     MTR NYP
                                               HK1
  3 TRN 2V
    MODE/TRN C002*2V/
                         – AMADEUS – A
  4 AP MÍA 5 TK OK28SEP/MIA1S2CC1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  7 FP CHECK
    AK 2V 090C5F 30NOV 1921Z HLMT-07DEC/USD 121.00
--- RLR ---
                                   2V/RM 28SEP05/1920Z
                                                          YE986V
RP/MIA1S2CC1/MIA1S2CC1
  1.PID/EEE
                                                     745A
                                                           550P
                                     NYP MTR
                                               HK1
                     71 YA 22JAN 7
  2 TRN 2V
    MODE/TRN C001*2V/
                                                     950A 740P
                     68 YB 28JAN 6
                                     MTR NYP
                                               HK1
  3 TRN 2V
    MODE/TRN C002*2V/
                          - AMADEUS - A
   4 AP MIA
  5 TK OK28SEP/MIA1S2CC1
```

```
Border Crossing.txt
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
   FP CHECK
   AK 2V 090C60 30NOV 1921Z HLMT-07DEC/USD 121.00
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1
                                   2V/RM 28SEP05/1921Z
                                                            YE986X
  1.PID/FFF
                     71 YA 22JAN 7
                                                      745A
                                                             550P
  2 TRN 2V
                                     NYP MTR
                                                нк1
    MODE/TRN C001*2V/
                     68 YB 28JAN 6
                                                      950A
                                                            740P
  3 TRN 2V
                                     MTR NYP
                                                HK1
    MODE/TRN C002*2V/
   AP MIA TK OK28SEP/MIA1S2CC1
                           - AMADEUS - A
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  7 FP CHECK
   AK 2V 090C61 30NOV 1922Z HLMT-07DEC/USD 121.00
--- RLR ---
                                   2V/RM 28SEP05/1933Z
RP/MIA1S2CC1/MIA1S2CC1
                                                            YE99A6
                   2.PIDPID/III
  1.PIDPID/NINE
                     71 YA 22JAN 7
  3 TRN 2V
                                     NYP MTR
                                                HK2
                                                      745A
                                                             550P
    MODE/TRN C001*2V/
   TRN 2V
                     68 YB 28JAN 6
                                                      950A
                                                            740P
                                     MTR NYP
                                                HK2
    MODE/TRN C002*2V/
   AP MIA
                           - AMADEUS - A
   TK OK28SEP/MIA1S2CC1
    SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P
       IDPID/NINE/H/P1
  8 SSR DOCS 2V HK1 PP/US/123456789012345/US/01JAN02/FI/12JUL04/
       PIDPID/III/H/P2
  9 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
 10 FP CHECK
  * AK 2V 090C6C 30NOV 1934Z HLMT-07DEC/USD 242.00
 -- RLR ---
RP/MIA1S2CC1/MIA1S2CC1
                                   2V/RM 28SEP05/1930Z
                                                            YE987R
  1.PID/NINE
               2.PID/III
  3 TRN 2V
                     71 YA 22JAN 7
                                                      745A
                                                             550P
                                      NYP MTR
                                                HK2
    MODE/TRN C001*2V/
                     68 YB 28JAN 6
                                                      950A 740P
                                                HK2
  4 TRN 2V
                                     MTR NYP
    MODE/TRN C002*2V/
   AP MIA TK OK28SEP/MIAIS2CC1
                           - AMADEUS - A
    SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  8 SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F/12JUL04/P
       ID/NINE/H/P1
  9 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
 10 SSR OTHS 1A KK2 1A ALL TRAVEL AGENTS MUST CALL
       1-800-TEL-TRAK
 11 SSR OTHS 1A KK2 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
 12 SSR OTHS 1A KK2 PID INFORMATION REQUIRED 13 SSR OTHS 1A KK2 1A ALL TRAVEL AGENTS MUST CALL
       1-800-TEL-TRAK
 14 SSR OTHS 1A KK2 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
 15 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
16 SSR OTHS 1A KK2 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
17 SSR OTHS 1A KK2 FOR SPECIAL SERVICE REQUEST CONFIRMATION
18 SSR DOCS 2V HK1 PP/US/123456789012345/US/01JAN02/FI/12JUL04/
                                        Page 141
```

Border Crossing.txt PID/III/H/P2 19 SSR OTHS 1A KK2 PID INFORMATION REQUIRED 20 SSR OTHS 1A KK2 PID INFORMATION REQUIRED 21 SSR OTHS 1A KK2 1A ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK 22 SSR OTHS 1A KK2 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION 23 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO **TICKETING** 24 SSR OTHS 1A KK2 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK 25 SSR OTHS 1A KK2 FOR SPECIAL SERVICE REQUEST CONFIRMATION 26 FP CHECK * AK 2V 090C64 30NOV 1931Z HLMT-07DEC/USD 242.00 Regards, Product Manager - Amadeus Rail T: | F:

Subjec RE: Test of SSR DOCS

www.amadeus.com

Could you please send me a copy of few (2 or 3 will do) of those PNRs that I marked with "missing DOCS". I'd like to see what DOCS info was actually entered into the PNRs.

The first 3 look really fine, and the second before last it is a little strange. Did you include DOCS for the 2nd passenger there as well?.

Thanks

Test results:

2V 090C5C (OK - details below)

```
Border Crossing.txt
2V 090C5D (OK - details below)
2v 090c5E (ok)
2V 090C5F (missing DOCS)
2V 090c60 (missing DOCS)
2V 090c61 (missing DOCS)
2V 090C62 (missing DOCS)
2V 090C63 (missing DOCS)
2V 090C6C (missing DOCS)
2V 090C70 (OK p1, missing for P2)
2V 090C5A (OK after second attempt)
Could you please send me a copy of some of those PNRs
090C5C/YE986Q-1A HL 07DEC CTC-T 00444430
                                                 121.00/
                                                             121.00
-01@ PID/AAA
          71 C. NYP-MTR
                          745A SU 22JAN 550P 22JAN YA
                                                                   O
301@ R SEG # 1 BASIS
                       1F
  * AOF1 RAIL FARE
                          61.00
          68 C. MTR-NYP
                          950A SA 28JAN 740P 28JAN YB
HK1
302@ R SEG # 2 BASIS
                       1F
   * BOF1 RAIL FARE
                          60.00
5003@ FBC-
          O-,I-,D-/1F/P1
5001@ DOB-
             12JUL1964/US/P1
5002@ PAX ID - PR/US/123456789012345/12JUL2004/M
* AMADEUS
090C5D/YE986R-1A HL 07DEC CTC-T 00444430
                                                 121.00/
                                                             121.00
-01@ PID/BBB
          71 C. NYP-MTR
                        745A SU 22JAN 550P 22JAN YA
                                                                   0
HK1
301@ R SEG # 1 BASIS
```

Page 143

Border Crossing.txt 5001@ DOB- 12JUL1964/US/P1 5002@ PAX ID - PP/US/123456789012345/12JUL2004/F 901@ -T * AMADEUS 090C5E/YE986S-1A HL 07DEC CTC-T 00444430 121.00/ 121.00 -01@ PID/CCC 71 C. NYP-MTR 745A SU 22JAN 550P 22JAN YA HK1 301@ R SEG # 1 BASIS 1F * AOF1 RAIL FARE 61.00 68 C. MTR-NYP 950A SA 28JAN 740P 28JAN YB HKI302@ R SEG # 2 BASIS 1F * BOF1 RAIL FARE 60.00 5003@ FBC- O-,I-,D-/1F/P112JUL1964/BZ/P1 5001@ DOB-5002@ PAX ID - RA/BZ/123456789012345/12JUL2004/M 901@ -T * AMADEUS 090C5E/YE986S-1A HL 07DEC CTC-T 00444430 121.00/ 121.00 -01@ PID/CCC 71 C. NYP-MTR 745A SU 22JAN 550P 22JAN YA 0 301@ R SEG # 1 BASIS 1F * AOF1 RAIL FARE 61.00 2 68 C. MTR-NYP 950A SA 28JAN 740P 28JAN YB 0 HK1 302@ R SEG # 2 BASIS 1F * BOF1 RAIL FARE 60.00 5003@ FBC- O-,I-,D-/1F/P15001@ DOB- 12JUL1964/BZ/P1 5002@ PAX ID - RA/BZ/123456789012345/12JUL2004/M

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901@ -T

* AMADEUS

Original Message
From: Sent: Wednesday, November 30, 2005 2:36 PM To:
Subject: Re: Test of SSR DOCS
Here are the RLOC's for the bookings I just created.
2V 090C5C 2V 090C5D 2V 090C5E 2V 090C60 2V 090C61 2V 090C62 2V 090C63 2V 090C6C 2V 090C70 2V 090C5A
Product Manager - Amadeus Rail T: F: www.amadeus.com
From: on 11/30/2005 11:14 AM
To:
cc:
Subjec Test of SSR DOCS

Hi ,

I have loaded the changes for the SSR DOCS in our test system. Please create a couple of PNRs with SSR DOCS items any time today and let me know the RLOCs so I can check them here.

Thanks

From: Wedi

wednesday, November 30, 2005 3:15 PM

To:

Cc:

Subject: RE: Test of SSR DOCS

,

Could you please send me a copy of few (2 or 3 will do) of those PNRs that I marked with "missing DOCS". I'd like to see what DOCS info was actually entered into the PNRs.

The first 3 look really fine, and the second before last it is a little strange. Did you include DOCS for the 2nd passenger there as well?.

Thanks

Test results:

```
2V 090C5C (OK - details below)
2V 090C5D (OK - details below)
2V 090C5E (OK)
2V 090C5F (missing DOCS)
2V 090C60 (missing DOCS)
2V 090C61 (missing DOCS)
2V 090C62 (missing DOCS)
2V 090C63 (missing DOCS)
2V 090C6C (missing DOCS)
2V 090C6C (missing DOCS)
2V 090C70 (OK p1, missing for P2)
2V 090C5A (OK after second attempt)
```

,

Could you please send me a copy of some of those PNRs

* * * == =/ · · · · · · · · · · · · · · · · ·	CTC-T	004444	30	121.00/		121.00	
-01@ PID/AAA 1 71 C. NYP-MTR 301@ R SEG # 1 BASIS 1F	745A SU	22JAN	550P	22JAN	YA	0	нк1
* AOF1 RAIL FARE	61.00 950A SA	28JAN	740P	28JAN	YB	0	нк1
302@ R SEG # 2 BASIS 1F * BOF1 RAIL FARE	60.00						
5003@ FBC- O-,I-,D-/1F/ 5001@ DOB- 12JUL1964/ 5002@ PAX ID - PR/US/1234	US/Pl	R45/12a	ui 2004	/M			
901@ -T -T AMADEUS	J07 0 J0 IL.	3 13/ 113	02200,	,			

090C5D/YE986R-1A HL 07DEC	стс-т 004444	30	121	.00/	121.00	
-01@ PID/BBB 1 71 C. NYP-MTR	745A SU 22JAN	550P	22JAN	YA	0	нк1
301@ R SEG # 1 BASIS 1F	61.00	740p	28 I A N	VR	0	нк1
302@ R SEG # 2 BASIS 1F	60.00	7401	ZOJAN	15	J	11112

```
Border Crossing.txt
              O-,I-,D-/1F/P1
12JUL1964/US/P1
5003@ FBC-
5001@ DOB-
5002@ PAX ID -
                PP/US/123456789012345/12JUL2004/F
901@
                  I – T
  * AMADEUS
                                                                  121.00
090C5E/YE986S-1A HL 07DEC CTC-T 00444430
                                                     121.00/
-01@ PID/CCC
           71 C. NYP-MTR
                          745A SU 22JAN 550P
                                                  22JAN YA
                                                                             HK1
301@ R SEG # 1 BASIS
   * AOF1 RAIL FARE
                            61.00
2 68 C. MTR-NYP
302@ R SEG # 2 BASIS 1
                            950A SA 28JAN 740P 28JAN YB
                                                                             HK1
                       1F
    * BOF1 RAIL FARE
                            60.00
              0-,I-,D-/1F/P1
12JUL1964/BZ/P1
5003@ FBC-
5001@ DOB-
5002@ PAX ID - RA/BZ/123456789012345/12JUL2004/M
901@ * AMADEUS
                -T
090C5E/YE986S-1A HL 07DEC CTC-T 00444430
                                                     121.00/
                                                                  121.00
-01@ PID/CCC
                            745A SU 22JAN 550P
  1
           71 C. NYP-MTR
                                                  22JAN YA
                                                                             HK1
301@ R SEG # 1 BASIS
                       1F
    * AOF1 RAIL FARE
                            61.00
2 68 C. MTR-NYP
302@ R SEG # 2 BASIS 1F
                            950A SA 28JAN 740P 28JAN YB
                                                                             HK1
    * BOF1 RAIL FARE
                            60.00
              0-,I-,D-/1F/P1
12JUL1964/BZ/P1
5003@ FBC-
5001@ DOB-
5002@ PAX ID - RA/BZ/123456789012345/12JUL2004/M
901@
                -T
  * AMADEUS
----Original Message----
Sent: Wednesday, November 30, 2005 2:36 PM
Subject: Re: Test of SSR DOCS
Here are the RLOC's for the bookings I just created.
2V 090C5C
2V 090C5D
2V 090C5E
2V 090C5F
2V 090c60
2V 090C61
2V 090C62
2V 090C63
2V 090C6C
2V 090C70
2V 090C5A
                - Amadeus Rail
Product Manager
```

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www.amadeus.com

From:		on	11/30/2005	11:14	AM
To:					
cc:					
Subjec t:	Test of SSR DOCS				

Hi ,

I have loaded the changes for the SSR DOCS in our test system. Please create a couple of PNRs with SSR DOCS items any time today and let me know the RLOCs so I can check them here.

Thanks

From: Sent:

Wednesday, November 30, 2005 2:54 PM

To:

Cc: Subject:

RE: Two Character Names

I tested _____ change's directly from the Amadeus system and they look correct:

-- RLR ---

RP/WAS2V7100/WAS2V7100

2V/RM 28SEP05/1917Z YE986P

- 1.TESTAAA/A
- 2 TRN 2V 141 YB 01DEC 4 NYP WAS HK1 0935 1300 MODE/TRN C001*2V/
- 3 AP WAS -B
- 4 TK TL01DEC/WAS2V7100
- 5 SSR OTHS 1A KK1 INVALID PSGR NAME INPUT FULL/FIRST NAME
- * AK 2V 090C5B 30NOV 1918Z HLMT-01DEC/USD 84.00

Exemption 6

(3 bad names and only ONE warning: OK)	
RLR	
RP/WAS2V7100/WAS2V7100 2V/RM 28SEP05/1944Z YE99	Ξ4
1. 3.	
4 TRN 2V 172 YB 01DEC 4 WAS NYP HK3 0730 104	4
MODE/TRN C001*2V/	
5 AP WAS BELLEVIS -B	
6 TK TL01DEC/WAS2V7100	
7 SSR OTHS 1A KK3 INVALID PSGR NAME INPUT FULL/FIRST NAME	
* AK 2V 090C75 30NOV 1945Z HLMT-01DEC/USD 252.00	
>	

----Original Message---From: Sent: Wednesday, November 30, 2005 1:47 PM
To:

cc:

Subject: RE: Two Character Names

I think this is fixed - I did away with appended text in order to shorten the message. Do either of you want to have a go at it before TPFT?

----Original Message----

From:

Sent: Tuesday, November 29, 2005 11:37 AM

To:

Cc:

Subject: FW: Two Character Names

Hi ,

Worldspan created 3 test PNRs (TPFT). They sent the warning back OK but the PNRs shows two 40SI items instead on one and there was just one "invalid" transaction (according to the PNR history). Is it an error or am I missing something?

Thanks

----Original Message----

From:

Sent: Tuesday, November 29, 2005 11:33 AM

To:

Cc:

Subject: RE: Two Character Names

Test 1:

090861/OAGGDU-1P HL 02DEC CTC-T 2352882 2149.00/ 2149.00

-01@

-02@

1 49 C NYP-CHI 350P FR 23DEC 930A 24DEC DS B 4912 O HK1

301@ R SEG # 1T 2 BASIS 2F

* DOF1 RAIL FARE 294.00 ACCOM 1855.00

2 3 C CHI-LAX 315P SA 24DEC 815A 26DEC DA C 0331 O HK1

* INVALID PSGR NAME, INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED 4002@ OSI

* INVALID PSGR NAME, INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED

5001@ OSI- SSRTKTL2VSS/ HDQ 1700/30NOV

5002@ ØØØØØØØØØØØØ

901@ NONE

It looks ok here, but it has 2 OSI items instead of one. I'll check with

Test 2: 09087A - OK

Test 3:

0908BD/4AGHCJ-1P HL NONE CTC-T 2352882 996.00/ -010 -02@ от нк2 1 8911 C. VAC-SEA 545A TU 24JAN 915A 24JAN T 301@ T SEG # 1S 2 BASIS 2F * DOF1 RAIL FARE 178.00 ACCOM 299.00 11 C SEA-SAC 1000A TU 24JAN 615A 25JAN DD E 1130 OT HK1 5 C SLC-SAC 1159P SA 28JAN 215P 29JAN DC E 0532 OT HK1 302@ T SEG # 3 BASIS 2F * DOF1 RAIL FARE 124.00 ACCOM 243,00 от нк2 14 C SAC-SEA 1159P SU 29JAN 830P 30JAN YD 303@ T SEG # 4 BASIS 2F * DOF1 RAIL FARE 152.00 4001@ OSI

- * INVALID PSGR NAME, INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED 4002@ OSI
- * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING 4003@ osi
- * INVALID PSGR NAME, INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED 4004@ OSI
 - * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING Page 151

()
It has 2 OSI items again. The DOCS still has an invalid format (Nationality not following doc number).
Original Message
From:
Sent: Tuesday, November 29, 2005 11:20 AM
To:
Cc:
Subject: RE: Two Character Names
I'm going to defer to
Original Message
From: [mailto:
Sent: Tuesday, November 29, 2005 10:37 AM
To: Significant Control of the Contr
Cc: (E-mail); (E-mail)
Subject: Re: Two Character Names
Hi ,
Here are a few PNRs with one character in name field. Does everything look
ok on your side?
Test 1: Amtrak Locator 090861
1P- OAGGDU ¬
1.2SMITH/N/B*2ADT~
1 TR 2V 49DS23DEC FR NYP CHI HK1 350P 930A 1 /0 \$ ¬

CAR 4912 ROOM B ¬

2 TR 2V 3DA24DEC SA CHI LAX HK1 315P 815A|2 /0 \$ \neg CAR 0331 ROOM C \neg

P- 1.P8K ¬

T- 1.TAW/00/30NOV-

G- 1.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT IALS NOT ALLOWED-

2.SSRTKTL1PKK2 HLD LMT DTE 02DEC¬
**** ITEMS SUPPRESSED ****/EDT/DR¬

Test 2: Amtrak Locator 09087A - we didn't get an error back with B.MR

1P- 4AGGJX ¬

1.3WOODSON/WILLIAM.MR/HAROLD.SIR/B.MR*3ADT¬

1 TR 2V 2154F 23JAN MO WAS NYP HK3 700A 950A /O \$

2 TR 2V 2203F 28JAN SA NYP WAS HK3 800A 1055A /0 \$

P- 1.P8K ¬

T- 1.T/29NOV1016 1P/P8K/CE*5541285232863¬

G- 1.SSRTKTL1PKK3 HLMT-23JAN/\$ 1419.00 ¬

2.SSROTHS1PKK3 HLMT- NONE/\$ 1419.00 ¬

**** ITEMS SUPPRESSED ****/DH/EDT/DR¬

Test 3 - Amtrak Locator 0908BD

1P- 4AGHCJ ¬

1.2SMITH/ADAM/MARY*2ADT¬

1 TR B2V 8911T 24JAN TU VAC SEA HK2 545A 915A /O \$ ¬

2 TR 2V 11DD24JAN TU SEA SAC HK1 1000A 615A|1 /0 \$ ¬

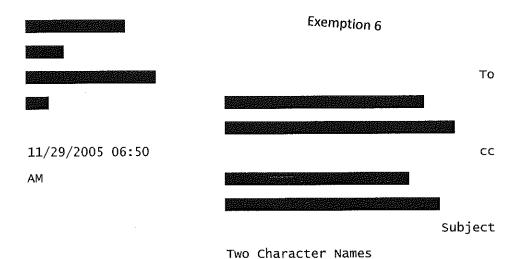
Border Crossing.txt 3 TR 2V 5DC28JAN SA SLC SAC HK1 1159P 215P|1 /0 \$ \neg CAR 0532 ROOM E \neg

- 4 TR 2V 14YD29JAN SU SAC SEA HK2 1159P 830P[1 /O \$ ¬
- P- 1.P8K 123456789¬
- T- 1.T/29NOV1033 1P/P8K/CE*5541285232864-865¬
- G- 1.SSRTKTL1PKK2 HLMT-06DEC/\$ 996.00 -
- 2.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT IALS NOT ALLOWED-
- 3.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
 - 4.SSRTKTL1PKK2 HLD LMT DTE 06DEC-
- 5.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT IALS NOT ALLOWED-
- 6.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
 - 7.SSRTKTL1PKK2 HLMT-06DEC/\$ 996.00 ¬
- 8.OSI2VDOCSHK1/RA/US/1234567890000/29JUN06/M/12JUL1964/US-1S MITH/MARY-
 - 9.OSI2VDOB11NOV1948/US-SMITH/ANN-
 - 10.osi2vDoB11Nov1948/US-SMITH/ADAM-
 - 11.0Si2VDOB11NOV1948/US-SMITH/MARY-
 - 12.SSROTHS1PKK2 HLMT- NONE/\$ 996.00

**** ITEMS SUPPRESSED ****/DH/EDT/DR¬

Sr. Information Technology Analyst
ENH / D2-032

Email:



Hello _____,

The warning message for two character names is out in our test system.

Please test and let us know if it looks okay.

From: Sent:

wednesday, November 30, 2005 10:23 AM

To: Cc:

Subject: RE: 2 Character Name Restriction

No worries, I can truncate safely.

----Original Message----

Sent: Wednesday, November 30, 2005 10:13 AM

To: Cc:

Subject: FW: 2 Character Name Restriction

Amadeus is truncating our message - maybe we need a shorter one?

, can you let know when your software is loaded.

----Original Message----

From: [mai]to:]

Sent: Wednesday, November 30, 2005 9:58 AM

To: Subject: 2 Character Name Restriction

,

Per our conversation here is the example of what we are getting..

--- RLR ---RP/MIA1S2CC1/MIA1S2CC1

2V/RM 27SEP05/1925Z YE9U92

1.SMITH/J

2 TRN 2V 98 YD 23MAR 4 MIA WAS HK1 650A 607A+1 MODE/TRN C001*2V/

3 AP MIA (305) 406-8753 - AMADEUS - A

4 TK OK27SEP/MIA1S2CC1

5 SSR OTHS 1A KK1 INVALID PSGR NAME INPUT FULL/FIRST NAME

-INITIALS NOT AL AK 2V 090AF0 29NOV 1926Z HLMT-06DEC/USD 106.00

Regards,

From: Sent:

Wednesday, November 30, 2005 10:20 AM

To:

Subject: RE: FW: Amtrak APIS Script

I think they took your "we are happy with whichever approach works best for Worldspan." way beyond of just SSR vs OSI choice.

I'll respond.

From: Sent: Wednesday, November 30, 2005 10:15 AM

Subject: RE: FW: Amtrak APIS Script

I don't see one - do you want to respond?

----Original Message----

Sent: Tuesday, November 29, 2005 2:43 PM

Subject: RE: FW: Amtrak APIS Script

Has someone replied to them regarding this? It doesn't look right. The splitting of the OSI in 3 lines is ok but I don't know why the new order of the fields.

If its purpose is to make every line fit within the size limit it sure can be done without re-sorting the fields.

[mailto:

Sent: Monday, November 21, 2005 9:44 AM

To:

Subject: RE: FW: Amtrak APIS Script

Hi All,

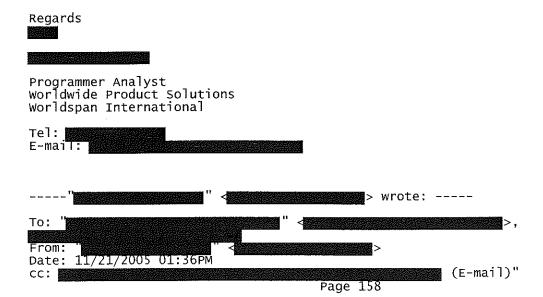
I would just like to confirm that the Amtrak OSI's will be formatted in the following manner.

OSI Format Breakdown (Created per passenger)....

Line 1. "30SI 2V DOCS HK1/", Document Type Code,"/", Issuing country code ,"/", Expiry Date,"/", Gender Code ,"/", Date of Birth
Line 2. "30SI 2V///" , Document Number (Max 25 characters) ,"/", Nationality Code
Line 3. "30SI 2V///-1" ,Passenger Name (Max 49 Characters)
Page 157

I have just performed the following test using the above format. The PNR contained 3 passengers and the script generated the following OSI entries. The lines shown in blue, below are the OSI lines as they appear in the PNR after the entires have been submitted to the Worldspan host.

If anyone has any concerns then please let me know by the end of business tomorrow.



Border Crossing.txt

Subject: RE: FW: Amtrak APIS Script

Hello ,

as long as the OSI has the continuations, we are happy with whichever approach works best for Worldspan.

Amtrak is accepting the SSR DOCS from the GDS participants inbound - That was what we mentioned in the original request. We are testing the changes to support both the SSR and the OSI within the inbound message. We hope that Worldspan will convert to the SSR at some point in the future.

Thanks

----Original Message---From: [mailto]
Sent: Monday, November 21, 2005 7:03 AM
To:
Cc:
Subject: Re: FW: Amtrak APIS Script

Thank you for that. Please not that currently we can use only OSI formats, SSR formats are not supported by Amtrak (Amtrak system only sends the SSR formats to our system but do not accept them), and they will not be, unless we do some development work, but this is not the case.

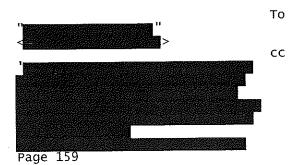
, could you please advise how would you like the OSI to be structured. Paul has already provided some examples. Thank you.

Regards,

Product Specialist Non - Air Worldwide Product Planning

Phone: Fax: email:

/WSL/WSP 21/11/2005 08:09



Subject Re: FW: Amtrak APIS Script(Document link:

Unfortunately the OSI Format in email will not work as a document number can be a max of 25 characters and will therefore exceed the max length for a single OSI line of 63 characters.

As per my email last Wednesday detailing further findings regarding OSI restrictions (see below)

As a document number has to be a max of 25 characters and a single OSI line can only be 63 characters long then there are only a couple of OSI options. See Below. Document Number shown in blue.

Option 1

Option 2

30SI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971 30SI 2V ///1234567890123456789012345/US

Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines)

As you can see there are now three OSI lines per passenger due to the length of the document number. I have discovered though that I can enter all these details as a single SSR line entry as shown below with no problems...

3SSR OTHS 2V HK1/PP/US/1234567890123456789012345/US/21JAN1971/FI/01JAN2020/-TEST/AMR *

This is how it looks in the PNR for 2 passengers...

G- 1.SSROTHS2VHK1/PP/US/1234567890123456789012345/US/21JAN1971/ FI/01JAN2020/-TEST/AMR 2.SSROTHS2VHK1/PP/US/1234567890123456789012345/US/09JUN1975/ F/01JAN2020/-TEST/BMRS

I tried using the 'DOCS' SSR code as stated in the Arrow Functional Requirements document however this didn't work. See entry and worldspan Host error response below.

3SSR DOCS 2V HK1/PP/US/1234567890123456789012345/US/09JUN1975/F /01JAN2020/-TEST/BMRS INVLD SSR CODE FOR 2V/NOT ENT/3SSRDOCS2VHK1/PP/US/1234567890123 Page 160

Border Crossing.txt 456789012345/US/09JUN1975/F/01JAN2020/-TEST/BMRS

Regards Programmer Analyst Worldwide Product Solutions Worldspan International Tel: E-mail: To: From: Date: 11/18/2005 03:57PM Subject: FW: Amtrak APIS Script and 📰 response to your notes. Please review and forward additional questions. if you are able to answer. also included a question or two of his own, -----Original Message-----From: Sent: Wednesday, November 16, 2005 4:53 PM Subject: RE: Amtrak APIS Script

We will accept split OSI items if they are split as indicated as in the AIRIMP rules for these cases:

A wrap around indicator has to be included in the following items; they must start with the mandatory "OSI 2V" followed by "//". In theory fields shouldn't be split between OSI items. So according to this, the example provided in the message below, should be included in the TTY message as follows:

Please also note that in order to comply with the airline standards, now we expect the Nationality code (second "US" in the example above) right after the Document number.

Do you know if their size limitation is in their internal OSI item in their PNR, in the TTY message that comes from it or both? I ask because I wonder if the agent will have to split the OSI item manually (make 2 OSI entries) or it is automatically done by their system when building the TTY message.

From:
Sent: Wednesday, November 16, 2005 7:58 AM
To:
Cc:
Subject: RE: Amtrak APIS Script

I'll talk with

----Original Message---From:
[mailto:
Sent: Tuesday, November 15, 2005 5:13 AM
To:
Cc:
Subject: Re: Amtrak APIS Script

Hi ,

with the OSI restriction of 63 characters I have worked out the only OSI format that will accommodate a pax name (max of 49 characters) and a document number (max 15 characters). The Page 162 Border Crossing.txt XXXXX's represents the pax name.

Is this OK? I have also calculated the above format on the assumption that a document number will be know longer than 15 characters. If the document number is any longer than 15 characters then the above format will not work.

Regards
Programmer Analyst Worldwide Product Solutions Worldspan International
Tel: E-mail:
/LON/WSP wrote:
To: From: //LON/WSP Date: 11/15/2005 09:47AM CC: //WSL , /EHN/ Subject: Amtrak APIS Script
ні 🌉 ,
Due to the fact that we can have only 63 characters in the OSI message we have decided to split the entry into 2 parts. Please take a look at the below format split into 2 lines. Will Amtrak support those 2 lines? Do you have any other suggestion how you want to receive the date?
Regards,
Inactive hide details for ///////////////////////////////////

Exemption 6

Border Crossing.txt



15/11 /2005 07:35 To



 cc



Subject

Fw: RE: Amtrak Script

As per email can you please advise how you would like to format the OSI entry.

Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters

Do you wish me to split it out onto 2 lines? May be like this? Let me know.
30SI 2V DOCS HKZ/PP/US/12345/01JAN2020

30SI 2V DOCS HK2/F/03/12343/013AN2020 30SI 2V DOCS HK2/F/21JAN1971/US-2SMITH/AMRS 30SI 2V DOCS HK2/PP/US/67890/01JAN2020 30SI 2V DOCS HK2/M/01JUL1960/US-2SMITH/BMR The rest of the script development to progressing well. I just need clarification on the above.

Regards



Programmer Analyst Worldwide Product Solutions Worldspan International Tel: E-mail: ----Forwarded by /WSL/WSP on 11/15/2005 07:29AM To: "' Date: 11/14/2005 06:22PM cc: Subject: RE: Amtrak Script Answers below ----Original Message----From: mailto: Sent: Monday, November 14, 2005 11:32 AM To: Cc: Subject: Fw: Amtrak Script Hi , Could you please advise on the questions below. Thank you. Product Specialist Non - Air Worldwide Product Planning Phone: Fax: I email: /LON/WSP on 14/11/2005 16:30 ---- Forwarded by /WSL/WSP То 14/11/2005 16:26 /LON/WSP@WORLDSPAN, /HDQ/WSP@WORLDSPAN,

Page 165

/LON/WSP@WORLDSPAN

CC

Subject

Amtrak Script

Hi |

I have been looking at the OSI format you wish to use for the Amtrak information and discovered a problem. The max amount of characters you can have in an OSI is 63. The majority of the OSI fields we will be generating will exceed 63 characters. For example the following is OK

30SI 2V DOCS HK2/PP/US/12345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS 30SI 2V DOCS HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then shown above then the host will reject it.

30SI 2V DOCS HK2/PP/US/123456789012345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS

30SI 2V DOCS HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

The Arrow Functional Requirement document states that a document number could be upto 25 characters. This will definitely exceed the max amount of characters for an OSI.

How do you wish to proceed?

Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters

I also still require clarification on the following ... If there were 4 passengers in a PNR would the 4 OSI entries look like this? Is this correct? I'm mainly interested in the status code (HK1) and Passenger name including number in party parts of the entry.

OSI 2V DOCS HK4/RA/US/123456789012345/12JUL2004/M/12JUL1964/GB -4TEST/JOE OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB Page 166

-4TEST/JANE
OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB
-4TEST/TOM
OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB
-4TEST/BRAD

We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards



Programmer Analyst Worldwide Product Solutions Worldspan International

Tel: E-mail: Market Mar

From:
Sent: Wednesday, November 30, 2005 9:58 AM
To:
Subject: 2 Character Name Restriction

7

Per our conversation here is the example of what we are getting..

-- RLR ---RP/MIA1S2CC1/MIA1S2CC1 2V/RM 27SEP05/1925Z YE9U92 1.SMITH/J 98 YD 23MAR 4 650A 607A+1 2 TRN 2V MIA WAS HK1 MODE/TRN C001*2V/ 3 AP MIA 4 TK OK27SEP/MIALS2CCI - AMADEUS - A 5 SSR OTHS 1A KK1 INVALID PSGR NAME INPUT FULL/FIRST NAME -INITIALS NOT AL AK 2V 090AF0 29NOV 1926Z HLMT-06DEC/USD 106.00

Regards,

From: Wednesday, November 30, 2005 9:34 AM

To:
Subject: RE: AEDIBX1D - sending a warning to GDS for 1 initial

ok - will change it again.

----Original Message----

```
Border Crossing.txt
       Wednesday, November 30, 2005 9:24 AM
Sent:
To:
               RE: AED1BX1D - sending a warning to GDS for 1 initial
Subject:
Ok - change - 81 is used for something - Talked to
 ----Original Message----
        Wednesday, November 30, 2005 9:03 AM
Sent:
                RE: AEDIBX1D - sending a warning to GDS for 1 initial
Subject:
ok - will do.
 ----Original Message----
       Wednesday, November 30, 2005 8:22 AM
Sent:
To:
                RE: AED1BX1D - sending a warning to GDS for 1 initial
Subject:
Can you change it to queue 81
 ----Original Message----
From:
        Tuesday, November 29, 2005 8:44 AM
Sent:
                RE: AED1BX1D - sending a warning to GDS for 1 initial
Subject:
TEL/31
----Original Message----
From:
        Tuesday, November 29, 2005 7:52 AM
Sent:
Subject:
                RE: AED1BX1D - sending a warning to GDS for 1 initial
Which Queue are we sending them to?
 ----Original Message----
From:
       Monday, November 28, 2005 11:29 AM
Sent:
Subject:
               RE: AED1BX1D - sending a warning to GDS for 1 initial
Yes, I meant the 13th, thanks.
 ----Original Message----
From:
       Monday, November 28, 2005 11:25 AM
Sent:
To:
               RE: AED1BX1D - sending a warning to GDS for 1 initial
Subject:
Didn't we say the 13th?
 ----Original Message----
From:
       Monday, November 28, 2005 11:13 AM
Sent:
To:
               AED1BX1D - sending a warning to GDS for 1 initial
This loadset is ready to be testing and is on TPFT. Please have the GDS's let me
                                     Page 168
```

Border Crossing.txt know the results ASAP as this is tentatively scheduled for load on 12/6. Thanks.

Amtrak Technologies 10 G Street

Washington, DC 20002

From: Sent:

Tuesday, November 29, 2005 11:33 AM

000000000000

To:

Cc: Subject:

RE: Two Character Names

Test 1:

090861/0AGGDU-1P HL 02DEC стс-т 2352882 2149.00/ 2149.00 -01@ SMITH/NANCY -02@ SMITH/BR 350P FR 23DEC 930A 24DEC DS 1 49 C NYP-CHI 4912 o HK1 301@ R SEG # 1T 2 BASIS 2F * DOF1 RAIL FARE 294.00 ACCOM 1855.00 315P SA 24DEC 815A 26DEC DA 0331 o HK1 3 C CHI-LAX 4001@ osi * INVALID PSGR NAME, INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED 4002@ osi INVALID PSGR NAME, INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED 5001@ OSI~ SSRTKTL2VSS/ HDQ 1700/30NOV

9010 NONE

It looks ok here, but it has 2 OSI items instead of one. I'll check with

Test 2: OK

Test 3:

4004@ osi

5002@

0908BD/4AGHCJ-1P HL NONE CTC-T 2352882 996.00/ -01@ SMITH/ADAM -02@ SMITH/MARY 545A TU 24JAN 915A 24JAN T 8911 C. VAC-SEA OT HK2 301@ T SEG # 1S 2 BASIS 2F * DOF1 RAIL FARE 178.00 ACCOM 299,00 11 C SEA-SAC SLC-SAC 1000a TU 24JAN 615A 25JAN DD Ε 1130 OT HK1 1159P SA 28JAN 5 C 215P 29JAN DC Ε 0532 OT HK1 3 BASIS 302@ T SEG # * DOF1 124.00 ACCOM RAIL FARE 243.00 1159P SU 29JAN 14 C SAC-SEA DY NACOE 4088 OT HK2 303@ T SEG # 4 BASIS * DOF1 152.00 RAIL FARE 4001@ osi * INVALID PSGR NAME, INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED 4002@ osi PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING * INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED

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```
Border Crossing.txt
  * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
(\dots)
It has 2 OSI items again. The DOCS still has an invalid format (Nationality not
following doc number).
----Original Message----
From:
Sent: Tuesday, November 29, 2005 11:20 AM
To:
                  (E-mail);
Cc:
Subject: RE: Two Character Names
I'm going to defer to
----Original Message-----
From: Sent: Tuesday, November 29, 2005 10:37 AM
To:
Cc: (E-mail); Subject: Re: Two Character Names
                                             (E-mail)
Hi ,
Here are a few PNRs with one character in name field. Does everything look
ok on your side?
          Amtrak Locator 090861
Test 1:
1P- OAGGDU ¬
 1.2SMITH/N/B*2ADT¬
                                             350P 930A|1 /0 $ ¬
             49DS23DEC FR
                             NYP
                                  CHI HK1
 1 TR 2V
      CAR 4912
                   ROOM B ¬
                                             315P
                                                   815A|2 /0 $ ¬
               3DA24DEC SA
                             CHI LAX HK1
 2 TR 2V
      CAR 0331
                   ROOM C ¬
P- 1.P8K
T- 1.TAW/00/30NOV-
G- 1.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED-
    2.SSRTKTL1PKK2 HLD LMT DTE 02DEC-
**** ITEMS SUPPRESSED ****/EDT/DR-
                                        - we didn't get an error back with
Test 2: Amtrak Locator
                           09087A
B.MR
1P- 4AGGJX ¬
 1.3WOODSON/WILLIAM.MR/HAROLD.SIR/B.MR*3ADT-
1 TR 2V 2154F 23JAN MO WAS NYP HK3 7
                                                           /o $
                                             700A 950A
 2 TR 2V 2203F 28JAN SA
                                             800A 1055A
                             NYP
                                  WAS HK3
P- 1.P8K ¬
T- 1.T/29NOV1016 1P/P8K/CE*5541285232863¬
    1.SSRTKTL1PKK3 HLMT-23JAN/$
                                    1419.00 ¬
    2.SSROTHS1PKK3 HLMT- NONE/$
                                    1419.00 ¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
Test 3 - Amtrak Locator 0908BD
1P- 4AGHCJ ¬
 1.25MITH/ADAM/MARY*2ADT¬
                                                          /o $ ¬
  1 TR B2V 8911T 24JAN TU
                                   SEA HK2
                                             545A
                                                   915A
                              VAC
                                                   615A|1 /0 $ ~
                                           1000A
  2 TR 2V
              11DD24JAN TU
                             SEA
                                   SAC HK1
                                        Page 170
```

ROOM E ¬ CAR 1130 SLC SAC HK1 1159P 215P 1 /0 \$ ¬ 5DC28JAN SA 3 TR 2٧ CAR 0532 ROOM E ¬

SAC SEA HK2 1159P 830P|1 /O \$ ¬ 14YD29JAN SU 4 TR 2V P- 1.P8K 123456789-

T- 1.T/29NOV1033 1P/P8K/CE*5541285232864-865¬G- 1.SSRTKTL1PKK2 HLMT-06DEC/\$ 996.00¬

2.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT IALS NOT ALLOWED-

3.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI NG¬

4.SSRTKTL1PKK2 HLD LMT DTE 06DEC-

5.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT IALS NOT ALLOWEDT

6.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI

NG¬ 7.SSRTKTL1PKK2 HLMT-06DEC/\$ 996.00 ¬

8.OSI2VDOCSHK1/RA/US/1234567890000/29JUN06/M/12JUL1964/US-1S MITH/MARY-

9.OSI2VDOB11NOV1948/US-SMITH/ANN-

10.OSI2VDOB11NOV1948/US-SMITH/ADAM-

11.OSI2VDOB11NOV1948/US-SMITH/MARY¬

12 SSROTHS1PKK2 HLMT- NONE/\$ **** ITEMS SUPPRESSED ****/DH/EDT/DR¬

Sr. Information Technology Analyst ENH / D2-032

Email:

11/29/2005 06:50

To CCSubject Two Character Names

Hello ____

The warning message for two character names is out in our test system. Please test and let us know if it looks okay.

From: Sent:

Tuesday, November 29, 2005 10:37 AM Page 171

Border Crossing.txt To: (E-mail); (E-mail) Cc: Subject: Two Character Names Hi 🚃 Here are a few PNRs with one character in name field. Does everything look ok on your side? Amtrak Locator 090861 Test 1: 1P- OAGGDU ¬ 1.2SMITH/N/B*2ADT¬ 49DS23DEC FR NYP CHI HK1 350P 930A|1 /o \$ ¬ 1 TR 2V CAR 4912 ROOM B ¬ 2 TR 2V 3DA24DEC SA CHI LAX HK1 315P 815A|2 /0 \$ ¬ CAR 0331 ROOM C ¬ P- 1.P8K ¬ T- 1.TAW/00/30NOV-1.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT IALS NOT ALLOWED~ 2.SSRTKTL1PKK2 HLD LMT DTE 02DEC-**** ITEMS SUPPRESSED ****/EDT/DR¬ 09087A Test 2: Amtrak Locator

- we didn't get an error back with B.MR

1P- 4AGGJX ¬ 1.3woodson/william.mr/Harold.sir/b.mr*3adt¬ 2V 2154F 23JAN MO WAS NYP HK3 700a 950A 2V 2203F 28JAN SA 2 TR WAS HK3 NYP 800A 1055A /o \$ P- 1.P8K ¬ T- 1.T/29NOV1016 1P/P8K/CE*5541285232863¬ 1.SSRTKTL1PKK3 HLMT-23JAN/\$
2.SSROTHS1PKK3 HLMT- NONE/\$ 1419.00 -1419.00 ¬ **** ITEMS SUPPRESSED ****/DH/EDT/DR¬

Test 3 - Amtrak Locator 0908BD

```
1P- 4AGHCJ ¬
 1.2SMITH/ADAM/MARY*2ADT¬
 1 TR B2V
           8911T 24JAN TU
                              VAC
                                   SEA HK2
                                              545A
                                                    915A
             11DD24JAN TU
                                                    615A 1 /0 $ ¬
                                   SAC HK1
                                             1000A
 2 TR
      2V
                              SEA
      CAR 1130
                   ROOM E -
               5DC28JAN SA
 3 TR
       2V
                              SLC
                                   SAC HK1
                                             1159P
                                                    215P|1 /0 $ ¬
      CAR 0532
                   ROOM E ¬
             14YD29JAN SU
                             SAC SEA HK2
                                            1159P
                                                    830P|1 /o $ ¬
       2۷
P- 1.P8K 123456789¬
T- 1.T/29NOV1033 1P/P8K/CE*5541285232864-865¬G- 1.SSRTKTL1PKK2 HLMT-06DEC/$ 996.00¬
    2.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED-
    3.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
NG-
    4.SSRTKTL1PKK2 HLD LMT DTE 06DEC-
    5.SSROTHS1PKK2 INVALID PSGR NAME INPUT FULL/FIRST NAME -INIT
IALS NOT ALLOWED-
    6.SSROTHS1PKK2 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETI
    7.SSRTKTL1PKK2 HLMT-06DEC/$
                                     996.00 -
    8.OSI2VDOCSHK1/RA/US/1234567890000/29JUN06/M/12JUL1964/US-1S
MITH/MARY-
```

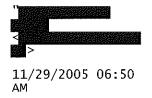
Page 172

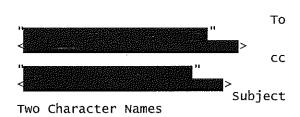
9.OSI2VDOB11NOV1948/US-SMITH/ANN¬10.OSI2VDOB11NOV1948/US-SMITH/ADAM¬11.OSI2VDOB11NOV1948/US-SMITH/MARY¬12.SSROTHS1PKK2 HLMT- NONE/\$ 996
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬

Exemption 6

Sr. Information Technology Analyst ENH / D2-032

Email:





Hello ,

The warning message for two character names is out in our test system. Please test and let us know if it looks okay.

From: Sent: Tuesday, November 29, 2005 8:44 AM

Subject:

RE: AED1BX1D - sending a warning to GDS for 1 initial

TEL/31

----Original Message----

From: Sent:

Tuesday, November 29, 2005 7:52 AM

Subject:

RE: AED1BX1D - sending a warning to GDS for 1 initial

Which Queue are we sending them to?

----Original Message----

From: Sent:

Monday, November 28, 2005 11:29 AM

To: | Subject:

RE: AED1BX1D - sending a warning to GDS for 1 initial

Yes, I meant the 13th, thanks.

----Original Message----

From: Sent:

Monday, November 28, 2005 11:25 AM

To:

Cc:

Subject:

RE: AED1BX1D - sending a warning to GDS for 1 initial

Didn't we say the 13th?

----Original Message----

From: Sent:

Monday, November 28, 2005 11:13 AM

To:

Cc:

Subject:

AEDIBXID - sending a warning to GDS for 1 initial

This loadset is ready to be testing and is on TPFT. Please have the GDS's let me know the results ASAP as this is tentatively scheduled for load on 12/6. Thanks.

Amtrak Technologies

10 G Street

Washington, DC 20002

Sent:

Monday, November 28, 2005 11:13 AM

To:

Cc:

Subject:

AED1BX1D - sending a warning to GDS for 1 initial

This loadset is ready to be testing and is on TPFT. Please have the GDS's let me know the results ASAP as this is tentatively scheduled for load on 12/6. Thanks.

Amtrak Technologies

10 G Street

Washington, DC 20002

From:

Sent:

Wednesday, November 23, 2005 10:35 AM

To:

Subject:

APIS

This it just to let you know that we are ready to go ahead with the required APIS changes. Any issues we had with our customer TQ3Navigant have been resolved.

Thanks

```
Business Manager
Hospitality & Destination Services
Worldspan

    Mobile

                      Phone
                       - Fax
It's a RACE FOR REVENUE!! Increase your revenues by booking Rail in
Worldspan!
From:
          Monday, November 21, 2005 9:44 AM
Sent:
To:
Subject:
                     RE: FW: Amtrak APIS Script
Hi All,
I would just like to confirm that the Amtrak OSI's will be formatted in the
following manner.
30SI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971
OSI Format Breakdown (Created per passenger)....
Line 1. "30SI 2V DOCS HK1/", Document Type Code,"/", Issuing country code ,"/", Expiry Date,"/", Gender Code ,"/", Date of Birth Line 2. "30SI 2V///" , Document Number (Max 25 characters) ,"/", Nationality Code Line 3. "30SI 2V///-1" ,Passenger Name (Max 49 Characters)
I have just performed the following test using the above format. The PNR contained 3 passengers and the script generated the following OSI entries. The lines shown in blue, below are the OSI lines as they appear in the PNR after the entires have been
submitted to the Worldspan host.
30SI 2V DOCS HK1/PP/US/01DEC2010/M/01JAN1971
30SI 2V///1234567890123456789012345/US
30SI 2V///-1TEST/MIKE
30SI 2V DOCS HK1/PP/US/01FEB2009/F/01FEB1975
30SI 2V DOCS HK1/PP/US/01JAN2011/FI/01MAR2000
30SI 2V///1234123412341234123412341/US
30SI 2V///-1TEST/KATHY
     1.0SI 2V DOCS HK1/PP/US/01DEC2010/M/01JAN1971
2.0SI 2V///1234567890123456789012345/US
     3.OSI 2V///-1TEST/MIKE
     4.0SI 2V DOCS HK1/PP/US/01FEB2009/F/01FEB1975
```

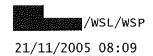
If anyone has any concerns then please let me know by the end of business tomorrow.

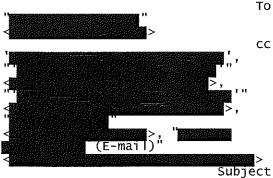
Regards	Border Crossing. Ext	Exemption 6
Programmer Analyst Worldwide Product Solutions Worldspan International		
Tel: E-mail:		
	wrote:	
To: "' From:) · · · · · · · · · · · · · · · · · · ·	>,
Subject: RE: FW: Amtrak APIS Scr	ipt	
Hello ,		
as long as the OSI has the contiapproach works best for Worldspa	nuations, we are happy with w	hichever
Amtrak is accepting the SSR DOCS was what we mentioned in the ori to support both the SSR and the that Worldspan will convert to t	ginal request. We are testin OSI within the inbound messag	ig the changes ie. We hope
Thanks		
Original Message From: Sent: Monday, November 21, 2005 To: Cc: (E-mail); Subject: Re: FW: Amtrak APIS Scr		
Establishmen		
Thank you for that. Please not t SSR formats are not supported by formats to our system but do not we do some development work, but	hat currently we can use only Amtrak (Amtrak system only s accept them), and they will this is not the case.	OSI formats, ends the SSR not be, unless
, could you please advise ho Paul has already provided some e	w would you like the OSI to b xamples. Thank you.	e structured.
Regards		

Product Specialist Non - Air Worldwide Product Planning

Exemption 6







Re: FW: Amtrak APIS Script(Document link:

Hi |

Unfortunately the OSI Format in email will not work as a document number can be a max of 25 characters and will therefore exceed the max length for a single OSI line of 63 characters.

As per my email last Wednesday detailing further findings regarding OSI restrictions (see below) $\,$

As a document number has to be a max of 25 characters and a single OSI line can only be 63 characters long then there are only a couple of OSI options. See Below. Document Number shown in blue. Option 1

30SI 2V DOCS HK1/PP/US/ 1234567890123456789012345/US

Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines)

As you can see there are now three OSI lines per passenger due to the length of the document number. I have discovered though that I can enter all these details as a single SSR line entry 27 Page 177

problems...

3SSR OTHS 2V HK1/PP/US/1234567890123456789012345/US/21JAN1971/FI/01JAN2020/-TEST/AMR *

This is how it looks in the PNR for 2 passengers...

G- 1.SSROTHS2VHK1/PP/US/1234567890123456789012345/US/21JAN1971/ FI/01JAN2020/-TEST/AMR 2.SSROTHS2VHK1/PP/US/1234567890123456789012345/US/09JUN1975/ F/01JAN2020/-TEST/BMRS

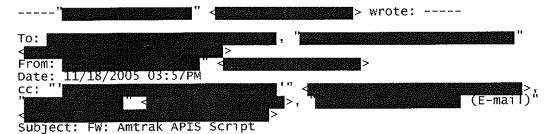
I tried using the 'DOCS' SSR code as stated in the Arrow Functional Requirements document however this didn't work. See entry and Worldspan Host error response below.

3SSR DOCS 2V HK1/PP/US/1234567890123456789012345/US/09JUN1975/F /01JAN2020/-TEST/BMRS INVLD SSR CODE FOR 2V/NOT ENT/3SSRDOCS2VHK1/PP/US/1234567890123 456789012345/US/09JUN1975/F/01JAN2020/-TEST/BMRS

Regards

Programmer Analyst Worldwide Product Solutions Worldspan International

Tel: E-mail:



Hello and and response to your notes. Please review and forward additional questions. also included a question or two of his own, if you are able to answer.

----Original Message----

Sent: Wednesday, November 16, 2005 4:53 PM

Page 178

Subject: RE: Amtrak APIS Script

We will accept split OSI items if they are split as indicated as in the AIRIMP rules for these cases:

A wrap around indicator has to be included in the following items; they must start with the mandatory "OSI 2V" followed by "//". In theory fields shouldn't be split between OSI items. So according to this, the example provided in the message below, should be included in the TTY message as follows:

Please also note that in order to comply with the airline standards, now we expect the Nationality code (second "US" in the example above) right after the Document number.

Do you know if their size limitation is in their internal OSI item in their PNR, in the TTY message that comes from it or both? I ask because I wonder if the agent will have to split the OSI item manually (make 2 OSI entries) or it is automatically done by their system when building the TTY message.

From:
Sent: Wednesday, November 16, 2005 7:58 AM
To: ';
Cc: Subject: RE: Amtrak APIS Script

I'll talk with	
Hi Maria Cara Cara Cara Cara Cara Cara Cara 	
With the OSI restriction of 63 characters I have worked the only OSI format that will accommodate a pax name (may 49 characters) and a document number (may 15 characters) XXXXXX's represents the pax name.	out ax of). The
30SI 2V DOCS HK1/PP/US/123456789012345/01JAN2020/FI/21J/ 30SI 2V US-1XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	AN1971 XXXXX
Is this OK ? I have also calculated the above format or assumption that a document number will be know longer the characters. If the document number is any longer than 1! characters then the above format will not work.	nan 15
Regards	
Programmer Analyst Worldwide Product Solutions Worldspan International	
Tel: E-mail: Market Mar	
/LON/WSP wrote:	

Page 180

From: /LON/WSP Date: 11/15/2005 09:47AM

cc: /wsl/wsp@worldspan,

/EHN/WSP@WORLDSPAN Subject: Amtrak APIS Script

Hi ,

Due to the fact that we can have only 63 characters in the OSI message we have decided to split the entry into 2 parts. Please take a look at the below format split into 2 lines. Will Amtrak support those 2 lines? Do you have any other suggestion how you want to receive the date?

Regards,



15/11 /2005 07:35

/LON/WSP@WORLDSPAN

CC

То



Subject

Fw: RE: Amtrak Script

Hi , As per email can you please advise how you would like to format the OSI entry. Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters Do you wish me to split it out onto 2 lines? May be like this? Let me know. 30SI 2V DOCS HK2/PP/US/12345/01JAN2020 30SI 2V DOCS HK2/F/21JAN1971/US-2SMITH/AMRS 30SI 2V DOCS HK2/PP/US/67890/01JAN2020 30SI 2V DOCS HK2/M/01JUL1960/US-2SMITH/BMR The rest of the script development to progressing well. I just need clarification on the above. Regards Programmer Analyst Worldwide Product Solutions Worldspan International Tel: E-mail: ----Forwarded by /WSL/WSP on 11/15/2005 07:29AM To: 'I From: Date: 11/14/2005 06:22PM cc: Subject: RE: Amtrak Script Answers below ----Original Message----From: mailto: Sent: Monday, November 14, 2005 11:32 AM To: Cc: Subject: Fw: Amtrak Script Hi 📰 Could you please advise on the questions below. Thank you.

Product Specialist Non - Air Worldwide Product Planning

Phone:
Fax:
email:
----- Forwarded by /LON/WSP on 14/11/2005 16:30

To 14/11/2005 16:26
/LON/WSP@WORLDSPAN,
/HDQ/WSP@WORLDSPAN,

/LON/WSP@WORLDSPAN

CC
Subject

Amtrak Script

Hi ,

I have been looking at the OSI format you wish to use for the Amtrak information and discovered a problem. The max amount of characters you can have in an OSI is 63. The majority of the OSI fields we will be generating will exceed 63 characters. For example the following is OK

30SI 2V DOCS HK2/PP/US/12345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS 30SI 2V DOCS HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then shown above then the host will reject it.

30SI 2V DOCS HK2/PP/US/123456789012345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS

30SI 2V DOCS HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR Border Crossing.txt
The Arrow Functional Requirement document states that a document number could be upto 25 characters. This will definitely exceed the max amount of characters for an OSI.

How do you wish to proceed ?

Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters

I also still require clarification on the following ...
If there were 4 passengers in a PNR would the 4 OSI entries
look like this
Is this correct ? I'm mainly interested in the status code
(HK1) and
Passenger name including number in party parts of the entry.

OSI 2V DOCS HK4/RA/US/123456789012345/12JUL2004/M/12JUL1964/GB -4TEST/JOE OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB -4TEST/JANE OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB -4TEST/TOM OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB -4TEST/BRAD

we are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards

Programmer Analyst Worldwide Product Solutions Worldspan International

Tel:

From: Sent:

Monday, November 21, 2005 7:03 AM

To: Cc:

Subject:

Re: FW: Amtrak APIS Script

Thank you for that. Please not that currently we can use only OSI formats, SSR formats are not supported by Amtrak (Amtrak system only sends the SSR Page 184

Border Crossing.txt formats to our system but do not accept them), and they will not be, unless we do some development work, but this is not the case.

, could you please advise how would you like the OSI to be structured. has already provided some examples. Thank you.

Regards,

Product Specialist Non - Air Worldwide Product Planning

Phone: Fax: email:

> /WSL/WSP 21/11/2005 08:09

To

CC

(E-mail)"

Subject

Re: FW: Amtrak APIS Script(Document link:

Hi ,

Unfortunately the OSI Format in email will not work as a document number can be a max of 25 characters and will therefore exceed the max length for a single OSI line of 63 characters.

As per my email last Wednesday detailing further findings regarding OSI restrictions (see below)

As a document number has to be a max of 25 characters and a single OSI line can only be 63 characters long then there are only a couple of OSI options. See Below. Document Number shown in blue.
Option 1

30SI 2V DOCS HK1/PP/US/ 1234567890123456789012345/US

As you can see there are now three OSI lines per passenger due to the length of the document number. I have discovered though that I can enter all these details as a single SSR line entry as shown below with no problems...

3SSR OTHS 2V HK1/PP/US/1234567890123456789012345/US/21JAN1971/FI/01JAN2020/-TEST/AMR *

This is how it looks in the PNR for 2 passengers...

G- 1.SSROTHS2VHK1/PP/US/1234567890123456789012345/US/21JAN1971/ FI/01JAN2020/-TEST/AMR 2.SSROTHS2VHK1/PP/US/1234567890123456789012345/US/09JUN1975/ F/01JAN2020/-TEST/BMRS

I tried using the 'DOCS' SSR code as stated in the Arrow Functional Requirements document however this didn't work. See entry and Worldspan Host error response below.

3SSR DOCS 2V HK1/PP/US/1234567890123456789012345/US/09JUN1975/F /01JAN2020/-TEST/BMRS INVLD SSR CODE FOR 2V/NOT ENT/3SSRDOCS2VHK1/PP/US/1234567890123 456789012345/US/09JUN1975/F/01JAN2020/-TEST/BMRS

Regards

Programmer Analyst Worldwide Product Solutions Worldspan International

Tel: E-mail:

Border Crossing.txt

>, ' (E-mail)"

Subject: FW: Amtrak APIS Script

Hello and presponse to your notes. Please review and forward additional questions. also included a question or two of his own, if you are able to answer.

----Original Message---From: presponse to your notes. Please review and forward additional questions. also included a question or two of his own, if you are able to answer.

Sent: Wednesday, November 16, 2005 4:53 PM
To: Subject: RE: Amtrak APIS Script

We will accept split OSI items if they are split as indicated as in the AIRIMP rules for these cases:

A wrap around indicator has to be included in the following items; they must start with the mandatory "OSI 2V" followed by "//". In theory fields shouldn't be split between OSI items. So according to this, the example provided in the message below, should be included in the TTY message as follows:

Please also note that in order to comply with the airline standards, now we expect the Nationality code (second "US" in the example above) right after the Document number.

Do you know if their size limitation is in their internal OSI item in their PNR, in the TTY message that comes from it or both? I ask because I wonder if the agent will have to split the OSI item manually (make 2 OSI entries) or it is automatically done by their system when building the TTY message.

From:
Sent: Wednesday, November 16, 2005 7:58 AM
To:
Cc:
Subject: RE: Amtrak APIS Script

I'll talk with

----Original Message---From:
[mailto:
Sent: Tuesday, November 15, 2005 5:13 AM
To:
Cc:
Subject: Re: Amtrak APIS Script

With the OSI restriction of 63 characters I have worked out the only OSI format that will accommodate a pax name (max of 49 characters) and a document number (max 15 characters). The XXXXX's represents the pax name.

Is this OK? I have also calculated the above format on the assumption that a document number will be know longer than 15 characters. If the document number is any longer than 15 characters then the above format will not work.

Regards

Hi ,

Programmer Analyst Worldwide Product Solutions Worldspan International

Border Crossing.txt Tel: I E-mail: /LON/WSP wrote: ----To: From: /LON/WSP Date: 11/15/2005 09:47AM /WSL/WSP@WORLDSPAN, JEHN/WSP@WORLDSPAN cc: Subject: Amtrak APIS Script Hi , Due to the fact that we can have only 63 characters in the OSI message we have decided to split the entry into 2 parts. Please take a look at the below format split into 2 lines. Will Amtrak support those 2 lines? Do you have any other suggestion how you want to receive the date? Regards, WSL/W SP То 15/11 /2005 07:35 /LON/WSP@WORLDSPAN

Subject

cc

Fw: RE: Amtrak Script

Exemption 6

```
Hi ,
As per email can you please advise how you would like to format the OSI entry.

Can't answer this - it's your call - IATA standards don't have
that
limitation - just requires spliting every 69 characters
Do you wish me to split it out onto 2 lines? May be like
this? Let me know.
30SI 2V DOCS HK2/PP/US/12345/01JAN2020
30SI 2V DOCS HK2/F/21JAN1971/US-2SMITH/AMRS
30SI 2V DOCS HK2/PP/US/67890/01JAN2020
30SI 2V DOCS HK2/M/01JUL1960/US-2SMITH/BMR
The rest of the script development to progressing well. I just need clarification on the above.
Regards
Programmer Analyst
Worldwide Product Solutions
Worldspan International
Tel: |
E-mail:
                                      /WSL/WSP on 11/15/2005 07:29AM
----Forwarded by
To: ""
From:
Date: 11/14/2005 06:22PM
cc:
Subject: RE: Amtrak Script
Answers below
----Original Message----
From:
mailto:
Sent: Monday, November 14, 2005 11:32 AM
To:
Cc:
                               Page 190
```

Subject: Fw: Amtrak Script

Exemption 6

Hi ,

Could you please advise on the questions below.

Thank you.

Product Specialist Non - Air Worldwide Product Planning

Phone: Fax: email:

---- Forwarded by //LON/WSP on 14/11/2005 16:30

/WSL/WSP

To

14/11/2005 16:26 LON/WSP@WORLDSPAN,

/HDQ/WSP@WORLDSPAN,

/LON/WSP@WORLDSPAN

Subject

Amtrak Script

Hi ,

I have been looking at the OSI format you wish to use for the Amtrak information and discovered a problem. The max amount of characters you can have in an OSI is 63. The majority of the OSI fields we will be generating will exceed 63 characters. For example the following is OK

30SI 2V DOCS HK2/PP/US/12345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS 30SI 2V DOCS

Page 191

Border Crossing.txt HK2/PP/US/67890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

But if your document number or name (shown in red) are any larger then shown above then the host will reject it.

30SI 2V DOCS HK2/PP/US/123456789012345/01JAN2020/M/21JAN1971/US-2SMITH/AMRS

30SI 2V DOCS HK2/PP/US/678901234567890/01JAN2020/M/01JUL1960/US-2SMITH/BMR

The Arrow Functional Requirement document states that a document number could be upto 25 characters. This will definitely exceed the max amount of characters for an OSI.

How do you wish to proceed?

Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters

I also still require clarification on the following ...
If there were 4 passengers in a PNR would the 4 OSI entries
look like this
Is this correct? I'm mainly interested in the status code
(HK1) and
Passenger name including number in party parts of the entry.

OSI 2V DOCS HK4/RA/US/123456789012345/12JUL2004/M/12JUL1964/GB -4TEST/JOE OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB -4TEST/JANE OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1959/GB -4TEST/TOM OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB -4TEST/BRAD

We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards

Programmer Analyst Worldwide Product Solutions Worldspan International

Tel: E-mail:

Sent: Thursday, November 17, 2005 2:54 PM

To: ; TPF Test Coordinators Cc:

Subject: tpft

S1SLTIH3 over COMMON.

Thanks.

Amtrak Technologies 10 G Street

Washington, DC 20002

From:

Sent: Wednesday, November 16, 2005 4:53 PM

To:

Subject: RE: Amtrak APIS Script

We will accept split OSI items if they are split as indicated as in the AIRIMP rules for these cases:

A wrap around indicator has to be included in the following items; they must start with the mandatory "OSI 2V" followed by "//". In theory fields shouldn't be split between OSI items. So according to this, the example provided in the message below, should be included in the TTY message as follows:

Please also note that in order to comply with the airline standards, now we expect the Nationality code (second "US" in the example above) right after the Document number.

Do you know if their size limitation is in their internal OSI item in their PNR, in the TTY message that comes from it or both? I ask because I wonder if the agent will have to split the OSI item manually (make 2 OSI entries) or it is automatically done by their system when building the TTY message.

From: Sent: Wednesday, November 16, 2005 7:58 AM

To:

Subject: RE: Amtrak APIS Script

Page 193

I'll ta	lk with					
From: E Sent: T To: Cc:	uesday,	November	15, 2005 5	[mailto:		- -
Subject	: Re: A	mtrak APIS	Script			

With the OSI restriction of 63 characters I have worked out the only OSI format that will accommodate a pax name (max of 49 characters) and a document number (max 15 characters). The XXXXX's represents the pax name.

Is this OK? I have also calculated the above format on the assumption that a document number will be know longer than 15 characters. If the document number is any longer than 15 characters then the above format will not work.

Due to the fact that we can have only 63 characters in the OSI message we have decided to split the entry into 2 parts. Please take a look at the below format split into 2 lines. Will Amtrak support those 2 lines? Do you have any other suggestion how you want to receive the date?

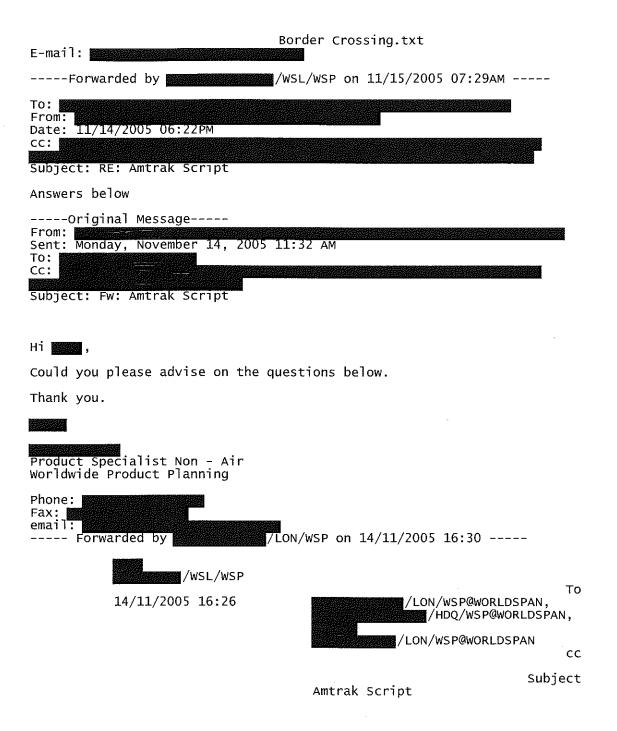
Regards,

Hi ,

Hi |

Inactive hide details for/WSL/WSP
/wsL/wsp 15/11/2005 07:35
То
/LON/WSP@WORLDSPAN
сс
Subject
Fw: RE: Amtrak Script
Hi program,
As per email can you please advise how you would like to format the OSI entry. Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters
Do you wish me to split it out onto 2 lines? May be like this? Let me know. 30SI 2V DOCS HK2/PP/US/12345/01JAN2020 30SI 2V DOCS HK2/F/21JAN1971/US-2SMITH/AMRS 30SI 2V DOCS HK2/PP/US/67890/01JAN2020 30SI 2V DOCS HK2/M/01JUL1960/US-2SMITH/BMR The rest of the script development to progressing well. I just need clarification on the above.
Regards Total Control of the Control
Programmer Analyst Worldwide Product Solutions Worldspan International

Page 195



Hi ,

I have been looking at the OSI format you wish to use for the Amtrak Page 196

information and discovered a problem. The max amount of characters you can have in an OSI is 63. The majority of the OSI fields we will be generating will exceed 63 characters. For example the following is OK

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But if your document number or name (shown in red) are any larger then shown above then the host will reject it.

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The Arrow Functional Requirement document states that a document number could be upto 25 characters. This will definitely exceed the max amount of characters for an OSI.

How do you wish to proceed?

Can't answer this - it's your call - IATA standards don't have that limitation - just requires spliting every 69 characters

I also still require clarification on the following ... If there were 4 passengers in a PNR would the 4 OSI entries look like this ? Is this correct ? I'm mainly interested in the status code (HK1) and Passenger name including number in party parts of the entry.

OSI 2V DOCS HK4/RA/US/123456789012345/12JUL2004/M/12JUL1964/GB -4TEST/JOE OSI 2V DOCS HK4/RA/US/123456789012346/12JUL2004/M/12JUL1960/GB -4TEST/JANE OSI 2V DOCS HK4/RA/US/123456789012347/12JUL2004/M/12JUL1975/GB -4TEST/TOM OSI 2V DOCS HK4/RA/US/123456789012348/12JUL2004/M/12JUL1975/GB -4TEST/BRAD

We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards



Programmer Analyst Worldwide Product Solutions Worldspan International

Tel: E-mail:

From: Sent: Wednesday, November 16, 2005 2:42 PM

To:
Cc:
Subject: RE: Name changes for APIS

I just went thru some unit-testing with changes. She is almost done (Lightning speed!).

The PNR has its OSI with the warning appended and a corresponding TTY message is sent back to the GDS.

The only pending thing is the queuing of the PNR but the code as it is now is ready Page 197

Border Crossing.txt to be tested by the GDSs, although I doubt they will do any real testing before Thanksgiving. So as soon the queuing is complete (or even now) those changes can go to TPFT for testing.

PNR 00C147/ABC4MH-1A HL 23NOV CTC-T 33000763 60.00/ 60.00 -01@ LEVY/S 815A TU 31JAN 630P 69 C. NYP-MTR 31JAN YB HK1 0 301@ R SEG # 1 BASIS 1F * BOF1 RAIL FARE 60.00 4001@ osi * INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT ALLOWED 4002@ OSI * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING 5001@ FBC-O-,I-,D-/1F/P1901@ NONE

TTY
QU HDQ50
.HDQRM2V 161916
MUC1A ABC4MH/3300076
1LEVY/S
SSROTHS1AKK1 INVALID PSGR NAME,INPUT FULL/FIRST NAME -INITIALS NOT AL LOWED
SSROTHS1AKK1 PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING

I am just concerned about the length of the error message. Should it be shorter? (It looks split here and if it goes out like this, they won't like it)

From: Sent: Monday, November 14, 2005 2:55 PM To:

Cc: Subject: RE: Name changes for APIS

Ok. I got this from my chat with regarding the name check:

* PNR is to be queued

* In theory all the checks and actions could be performed in TIH3 alone (Tests will show if further changes are required in ET)

* Only one error message will be sent back to the GDS no matter how many invalid names are in the PNR. The first invalid name detected should be enough to send the error message and have the PNR queued.

* The error message can be the same as the one used in Arrow (CM#1658)

* The error message can be added as an OSI item by using the utility program EVTH (See TIG5 to see how this is used). This may make the system to not just add the 40SI item to the PNR with the error message but also to reply to the GDS, but if not either WAOTI2 x'20' or WA#GDSM (WAOETC) may need to be set (you need to test).

* It may be possible that by just updating some AAA queue fields with the correct values, the PNR queuing will be automatically done, but I'm not sure. I'll give you the fields as soon as I find them.

That's pretty much it for now. Let me know if you have any questions.

Exemption 6

Border Crossing.txt Sent: Monday, November 14, 2005 11:54 AM To: Subject: RE: Name changes for APIS No yet, sorry. I was supposed to discuss this with during the morning but we finally didn't do it. Besides this On-Call thing is driving me crazy. I'll try to get some info for you today. From: Sent: Monday, November 14, 2005 11:49 AM Subject: RE: Name changes for APIS - did you get a chance to find out if the PNR or TTY is to be queued? Thanks, ----Original Message----From: Thursday, November 10, 2005 2:23 PM Sent: To: FW: Name changes for APIS Subject: Programs to check: TIH3 (GDS Name processing) and EUUD. Entry to test: YTI1A0001*** HDQRM2V .MUCRM1A MUC1A ABC4MH/3300076 1TESTA/A TRN2V00069YB31JANNYPMTRLK10815A0630P\0/000000000/C001 Sent: Monday, October 31, 2005 9:44 AM To: CC: Subject: Name changes for APIS or maybe able to do the name changes for TTY for APIS. We need to identify that we have on a single character first name, add and warning message to go back to the GDS and queue to TEL Q31 , will this help you out? From: Sent: Wednesday, November 16, 2005 8:53 AM

RE: Amtrak APIS script no of characters in the document no

To:

Subject:

Great, thanks.

Product Specialist Non - Air Worldwide Product Planning **Exemption 6** Phone: Fax: email: To 16/11/2005 13:55 СC Subject RE: Amtrak APIS script no of characters in the document no We plan to discuss all elements. ----Original Message----Sent: Wednesday, November 16, 2005 8:42 AM To: Subject: Fw: Amtrak APIS script no of characters in the document no Please check with on this as well. Product Specialist Non - Air Worldwide Product Planning Phone: Fax: email: /LON/WSP on 16/11/2005 13:41 --------- Forwarded by /WSL/WSP Τo 16/11/2005 09:08 /LON/WSP@WORLDSPAN CC /LON/WSP@WORLDSPAN,

Page 200

Subject

Border Crossing.txt
Re: Fw: Amtrak APIS script no of characters in the document no (Document link:

Hi **mama**, As a document number has to be a max of 25 characters and a single OSI can only be 63 characters long then there are only a couple of options. See Below. Document Number shown in blue. Option 1 30SI 2V DOCS HK1/PP/US/1234567890123456789012345 30SI 2V 01JAN2020/FI/21JAN1971 Option 2 30SI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971 30SI 2V 1234567890123456789012345 Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines) How do you wish to proceed? Regards Programmer Analyst Worldwide Product Solutions Worldspan International Tel: E-mail: /LON/WSP wrote: ----To: /WSL/WSP@WORLDSPAN /LON/WSP Prom: // LON/ws Date: 11/16/2005 08:44AM Subject: Fw: Amtrak APIS script no of characters in the document no FYI

4
>

Forwarded by LON/WSP on 16/11/2005 08:43 ----

To

15/11/2005

Page 201

 CC Subject RE: Amtrak APIS script Arrow actually will accept up to 50 characters, so in the OSI with no IATA requirements, we thought we'd split the difference. ----Original Message----From: [mailto: Sent: Tuesday, November 15, 2005 9:35 AM To: Subject: RE: Amtrak APIS script I need some clarification: in the APIS document you sent to us you advised that in the SSR format the number of characters is 15, but in the OSI is 25. Is this correct? Has nothing changed? Why there is the difference between those two formats? I would think that this would be the same. From: Wednesday, November 16, 2005 8:42 AM Sent: To: Fw: Amtrak APIS script no of characters in the document no Please check with on this as well. Product Specialist Non - Air Worldwide Product Planning Phone: Fax: email: /LON/WSP on 16/11/2005 13:41 --------- Forwarded by /WSL/WSP To 16/11/2005 09:08 /LON/WSP@WORLDSPAN CC Page 202

Border Crossing.txt

22:19

COM

/LON/WSP@WORLDSPAN, Subject Re: Fw: Amtrak APIS script no of characters in the document no (Document link: As a document number has to be a max of 25 characters and a single OSI can only be 63 characters long then there are only a couple of options. See Below. Document Number shown in blue. 30SI 2V DOCS HK1/PP/US/1234567890123456789012345 30SI 2V 01JAN2020/FI/21JAN1971 30SI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971 30SI 2V 1234567890123456789012345 Basically if a PNR had 4 passengers the script would generate a total of 12 OSI lines (4 pax X 3 OSI lines) How do you wish to proceed? /LON/WSP wrote: ----/WSL/WSP@WORLDSPAN Subject: Fw: Amtrak APIS script no of characters in the document no Forwarded by LON/WSP on 16/11/2005 08:43 ----

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Border Crossing.txt

Hi ,

Option 1

Option 2

Regards

Tel: E-mail:

> To: From:

FYI

Programmer Analyst

Worldwide Product Solutions Worldspan International

Date: 11/16/2005 08:44AM

/LON/WSP

.com>

15/11/2005 22:19



cc

To

Subject

RE: Amtrak APIS script

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To:

Subject: RE: Amtrak APIS script

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From: Sent:

Wednesday, November 16, 2005 4:08 AM

To:

Cc:

Subject:

Re: Fw: Amtrak APIS script no of characters in the document no

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30SI 2V 01JAN2020/FI/21JAN1971

Option 2

30SI 2V DOCS HK1/PP/US/01JAN2020/FI/21JAN1971

30SI 2V 1234567890123456789012345

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Sent: Tuesday, November 15, 2005 5:13 AM
To:
Cc:
Subject: Re: Amtrak APIS Script

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With the OSI restriction of 63 characters I have worked out the only OSI format that will accommodate a pax name (max of 49 characters) and a document number (max 15 characters). The XXXXX's represents the pax name.

Is this OK ? I have also calculated the above format on the assumption that a document number will be know longer than 15 characters. If the document number is any longer than 15 characters then the above format will not work.

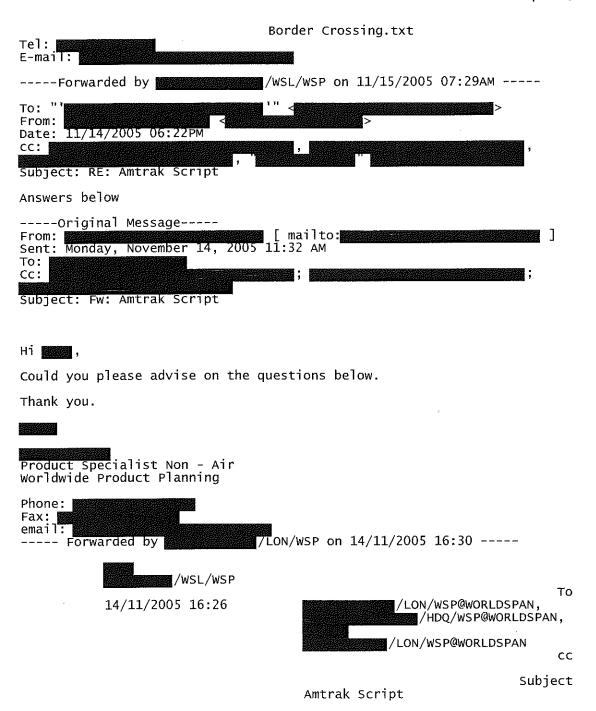
Regards

Programmer Analyst Worldwide Product Solutions Worldspan International

Tel: E-mail: /LON/wsp wrote: ----

Border Crossing.txt
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15/11/2005 07:35
То
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cc
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Page 207



Hi ,

Exemption 6

Border Crossing.txt

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We are expecting 1 rather than 4 in both places (i.e. HK1 and -1test/joe)

Regards

Ηi

Programmer Analyst Worldwide Product Solutions Worldspan International

Tel: E-mail:

From: Sent: Tuesday, November 15, 2005 4:48 AM

To:
CC:
Subject: Amtrak APIS Script

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Exemption 6



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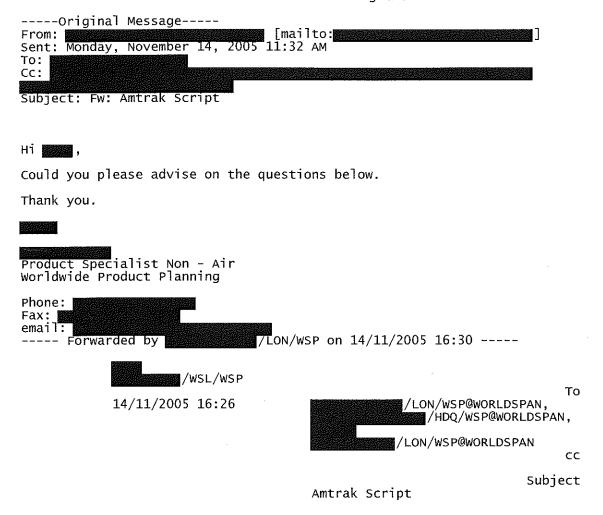
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Answers below

Subject: RE: Amtrak Script

Page 210



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Programmer Analyst Worldwide Product Solutions Worldspan International

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To:
Cc:
Subject: RE: Name changes for APIS

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Exemption 6

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Hi .

Could you please advise on the questions below.

Exemption 6

Thank you.

Product Specialist Non - Air Worldwide Product Planning

Phone: Fax:

email: ---- Forwarded by

/LON/WSP on 14/11/2005 16:30 -----

/WSL/WSP

14/11/2005 16:26

Tο /LON/WSP@WORLDSPAN, /HDQ/WSP@WORLDSPAN, /LON/WSP@WORLDSPAN

CC

Subject

Amtrak Script

Hi 💮

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Regards



Programmer Analyst Worldwide Product Solutions Worldspan International

Tel:
E-mail:
From:
Sent: Friday, November 11, 2005 5:04 AM
To:
Cc:
Subject: Amtrak APIS

Are we supposed to be sending you the original Cross border OSI and this new OSI format? Will you remove the "old" OSI format or you will keep both?

Product Specialist Non - Air Worldwide Product Planning

Phone:
Fax:
email:
From:
Sent: Wednesday, November 09, 2005 9:44 AM
To:
Subject: RE: 2-character name

Is the wrap up message sent to you before or after end transaction? Are you in the office today? On which phone number can I reach you?

Product Specialist Non - Air Worldwide Product Planning

Phone:
Fax:
email:



Exemption 6

om>
09/11/2005 14:38

Border Crossing.txt

cc
Subject

RE: 2-character name

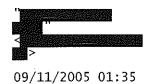
Amtrak creates a booking when we receive a wrap up message from Worldspan. Up to that point, we are only holding the segments that you have booked. The wrap up message contains the names and other related data. A new booking message has a slightly different wrap up message format to a change booking message.

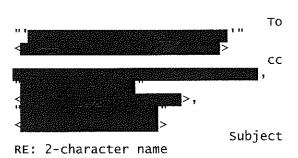
----Original Message---From: [mailto: Sent: Wednesday, November 09, 2005 9:27 AM

Subject: RE: 2-character name

Thanks a lot for that.

One more thing: I understand that the SSR message will be sent at the time the agent adds a first name with less than two characters or for the name change entry, is Amtrak system able to know / recognise that there is a new booking being created before the transaction is ended? In other words, is the Amtrak able to see that there is a new booking being created even if the booking transaction has not been ended? How do you recognise it?





Page 216

Hello ,

Exemption 6

Answers below.

	riginal	Message-		_	_		
From:				[ma	lto		
Sent:	Tuesday,	Novembe	r 08,	2005 Ī:10	PM		
To:							
Cc:							
Subjec	t: 2-cha	aracter n	ame				

We still have some concerns about the 2-character name:

1. What will happen in the case when the Amtrak Customer Services contacts a travel agency and they do not have the contact details for the customer?

We would hope that they did, as they are asked to check ID on our behalf, but if not, I guess we'd enter a title, and assume that they would be a highlighted name on the customs manifest.

2. What if the pnr is booked by a consolidator, will Amtrak contact the consolidator or the ticketing agent?

we would be contacting the agency associated with the original booking. This would be identified by the IATA number associated to the PNR. If we did not have details, we'd contact area to see if you have more details.

3. How will Amtrak customer service contact Worldspan travel agents outside of North America and within what timeframe? How will you handle the time difference?

We attempt to contact the agency in their work hours. If we do not succeed, we may see if you can contact them on our behalf, or as in 1, we'd add a title.

Could you please confirm that the text below is accurate and correct - especially the note in blue. Is there any way that Amtrak could prevent end transaction if the name does not include 2 characters?

Amtrak can prevent ET on our side - your agent would have already completed the booking. If we did this, your guest may not get the seat/room they booked, as the agent would have to cancel the space and resell. This is why we took the approach of the warning.

Your note isn't in colour on my side. The information looks correct.

Exemption 6

ERROR RESPONSES- | FORMAT- | SCREEN DISPLAY- |

AMTRAK IS MODIFYING THEIR REQUIREMENTS FOR THE MINIMUM NUMBER OF CHARACTERS SUPPORTED AS A VALID PASSENGER FIRST NAME. CURRENTLY AMTRAK SUPPORTS A MINIMUM OF ONE (1) CHARACTER FOR THE PASSENGER*S FIRST NAME. IN MID-DECEMBER AMTRAK*S SYSTEM WILL REQUIRE A MINIMUM OF TWO (2) CHARACTERS.

WORLDSPAN PROVIDES COMPLETE TECHNICAL SPECIFICATIONS REGARDING SCREEN CHANGES.)>MD

TO REQUEST TECHNICAL SPECIFICATIONS- SEND AN E-MAIL

REFERENCE THE DOCUMENT
TITLE. PROVIDE YOUR NAME- COMPANY NAME AND PHONE
NUMBER.

** DETAILED ENHANCEMENT INFORMATION **

WHEN CREATING THE PASSENGER NAME FIELD IN THE PNR
THE WORLDSPAN AGENT SHOULD ENSURE THE PASSENGER*S FIRST
NAME IS A MINIMUM OF TWO CHARACTERS IN LENGTH. FOR EXAMPLE-

-1SMYTHE/EVMRS OR -1SMYTHE/EVELYNMRS

IF THE FIRST NAME DOES NOT CONTAIN A MINIMUM OF TWO (2))>MD CHARACTERS AMTRAK WILL RETURN AN AMTRAK WARNING MESSAGE-INVALID PSGR NAME- INPUT FULL/FIRST NAME - IN THE SSR OTHS FIELD. THIS CAN OCCUR DURING THE INITIAL PNR CREATION OR ANY TIME THE NAME FIELD IS MODIFIED.

THIS CHANGE ONLY AFFECTS SELL AND MODIFICATION REQUESTS ON AMTRAK PNRS BOOKED THROUGH THE WORLDSPAN SYSTEM.

THERE ARE NO EDITS ON THE RETURNED INFORMATION IN THE SSR FIELD FROM AMTRAK. WORLDSPAN REQUEST AGENTS MAKE THE NECESSARY CHANGES TO ENSURE THE FIRST NAME IS A MINIMUM OF TWO (2) CHARACTERS PRIOR TO SUBMITTING REQUESTS. EVERY AMTRAK PNR WITH A ONE (1) CHARACTER FIRST NAME WILL AUTOMATICALLY BE QUEUED TO THE AMTRAK TRAVEL AGENCY SALES CENTER. IF THE WORLDSPAN AGENT DOES NOT MAKE THE NECESSARY)>MD CENTER. IF THE WORLDSPAN AGENT DOES NOT MAKE THE NECESSARY CHANGES AMTRAK WILL STILL ALLOW TICKETING OF THE AMTRAK PNR HOWEVER AMTRAK TRAVEL AGENT SALES CENTER WILL CONTACT THE WORLDSPAN AGENT FOR ADDITIONAL INFORMATION.

NEW WARNING RESPONSE

INVALID PSGR NAME- INPUT FULL/FIRST NAME A MINIMUM OF TWO (2) CHARACTERS IS REQUIRED FOR THE PASSENGER*S FIRST NAME.

GRS REFERENCES ARE UPDATED UPON PRODUCT RELEASE.

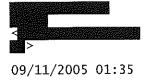
DC/WPP - EJ/MD

Worldwide Product Planning

Phone:
Fax:
email:
From:
Sent: Wednesday, November 09, 2005 9:27 AM
To:
Subject: RE: 2-character name

Thanks a lot for that.

One more thing: I understand that the SSR message will be sent at the time the agent adds a first name with less than two characters or for the name change entry, is Amtrak system able to know / recognise that there is a new booking being created before the transaction is ended? In other words, is the Amtrak able to see that there is a new booking being created even if the booking transaction has not been ended? How do you recognise it?





Hello ,

Answers below.

----Original Message---From: [mailto: Sent: Tuesday, November 08, 2005 1:16 PM
To: Cc: Subject: 2-character name

We still have some concerns about the 2-character name:
Page 219

1. What will happen in the case when the Amtrak Customer Services contacts a travel agency and they do not have the contact details for the customer?

We would hope that they did, as they are asked to check ID on our behalf, but if not, I guess we'd enter a title, and assume that they would be a highlighted name on the customs manifest.

2. What if the pnr is booked by a consolidator, will Amtrak contact the consolidator or the ticketing agent?

We would be contacting the agency associated with the original booking.
This would be identified by the IATA number associated to the PNR. If we did not have details, we'd contact area to see if you have more details.

3. How will Amtrak customer service contact Worldspan travel agents outside of North America and within what timeframe? How will you handle the time difference?

We attempt to contact the agency in their work hours. If we do not succeed, we may see if you can contact them on our behalf, or as in 1, we'd add a title.

Could you please confirm that the text below is accurate and correct - especially the note in blue. Is there any way that Amtrak could prevent end transaction if the name does not include 2 characters?

Amtrak can prevent ET on our side - your agent would have already completed the booking. If we did this, your guest may not get the seat/room they booked, as the agent would have to cancel the space and resell. This is why we took the approach of the warning.

Your note isn't in colour on my side. The information looks correct.

AMTRAK TWO CHARACTER PASSENGER FIRST NAME CHANGE

ERROR RESPONSES- NFORMAT- NSCREEN DISPLAY- N

AMTRAK IS MODIFYING THEIR REQUIREMENTS FOR THE MINIMUM NUMBER OF CHARACTERS SUPPORTED AS A VALID PASSENGER FIRST NAME. CURRENTLY AMTRAK SUPPORTS A MINIMUM OF ONE (1) CHARACTER FOR THE PASSENGER*S FIRST NAME. IN MID-DECEMBER AMTRAK*S SYSTEM WILL REQUIRE A MINIMUM OF TWO (2) CHARACTERS.

WORLDSPAN PROVIDES COMPLETE TECHNICAL SPECIFICATIONS REGARDING SCREEN CHANGES.)>MD

TO REQUEST TECHNICAL SPECIFICATIONS- SEND AN E-MAIL

. REFERENCE THE DOCUMENT
TITLE. PROVIDE YOUR NAME- COMPANY NAME AND PHONE
NUMBER.

Border Crossing txt ** DETAILED ENHANCEMENT INFORMATION **

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IF THE FIRST NAME DOES NOT CONTAIN A MINIMUM OF TWO (2))>MD CHARACTERS AMTRAK WILL RETURN AN AMTRAK WARNING MESSAGE-INVALID PSGR NAME- INPUT FULL/FIRST NAME - IN THE SSR OTHS FIELD. THIS CAN OCCUR DURING THE INITIAL PNR CREATION OR ANY TIME THE NAME FIELD IS MODIFIED.

THIS CHANGE ONLY AFFECTS SELL AND MODIFICATION REQUESTS ON AMTRAK PNRS BOOKED THROUGH THE WORLDSPAN SYSTEM.

THERE ARE NO EDITS ON THE RETURNED INFORMATION IN THE SSR FIELD FROM AMTRAK. WORLDSPAN REQUEST AGENTS MAKE THE NECESSARY CHANGES TO ENSURE THE FIRST NAME IS A MINIMUM OF TWO (2) CHARACTERS PRIOR TO SUBMITTING REQUESTS. EVERY AMTRAK PNR WITH A ONE (1) CHARACTER FIRST NAME WILL AUTOMATICALLY BE QUEUED TO THE AMTRAK TRAVEL AGENCY SALES CENTER. IF THE WORLDSPAN AGENT DOES NOT MAKE THE NECESSARY)>MD CENTER. IF THE WORLDSPAN AGENT DOES NOT MAKE THE NECESSARY CHANGES AMTRAK WILL STILL ALLOW TICKETING OF THE AMTRAK PNR HOWEVER AMTRAK TRAVEL AGENT SALES CENTER WILL CONTACT THE WORLDSPAN AGENT FOR ADDITIONAL INFORMATION.

NEW WARNING RESPONSE

INVALID PSGR NAME- INPUT FULL/FIRST NAME A MINIMUM OF TWO (2) CHARACTERS IS REQUIRED FOR THE PASSENGER*S FIRST NAME.

GRS REFERENCES ARE UPDATED UPON PRODUCT RELEASE.

DC/WPP - EJ/MD

Product Specialist Non - Air Worldwide Product Planning

Phone:
Fax:
email:
From:

Sent: Tuesday, No To:

Tuesday, November 08, 2005 1:16 PM

Cc: Subject:

2-character name

Hi We still have some concerns about the 2-character name:

1. What will happen in the case when the Amtrak Customer Services contacts a travel agency and they do not have the contact details for the customer?

2. What if the pnr is booked by a consolidator, will Amtrak contact the consolidator or the ticketing agent?

3. How will Amtrak customer service contact Worldspan travel agents outside of North America and within what timeframe? How will you handle the time

Page 221

difference?

Could you please confirm that the text below is accurate and correct - especially the note in blue. Is there any way that Amtrak could prevent end transaction if the name does not include 2 characters?

AMTRAK TWO CHARACTER PASSENGER FIRST NAME CHANGE

ERROR RESPONSES- N FORMAT- N SCREEN DISPLAY- N

AMTRAK IS MODIFYING THEIR REQUIREMENTS FOR THE MINIMUM NUMBER OF CHARACTERS SUPPORTED AS A VALID PASSENGER FIRST NAME. CURRENTLY AMTRAK SUPPORTS A MINIMUM OF ONE (1) CHARACTER FOR THE PASSENGER*S FIRST NAME. IN MID-DECEMBER AMTRAK*S SYSTEM WILL REQUIRE A MINIMUM OF TWO (2) CHARACTERS.

WORLDSPAN PROVIDES COMPLETE TECHNICAL SPECIFICATIONS REGARDING SCREEN CHANGES.)>MD

TO REQUEST TECHNICAL SPECIFICATIONS- SEND AN E-MAIL

. REFERENCE THE DOCUMENT

TITLE. PROVIDE YOUR NAME- COMPANY NAME AND PHONE

NUMBER.

** DETAILED ENHANCEMENT INFORMATION **

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THE WORLDSPAN AGENT SHOULD ENSURE THE PASSENGER*S FIRST
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NEW WARNING RESPONSE

INVALID PSGR NAME- INPUT FULL/FIRST NAME A MINIMUM OF TWO (2) CHARACTERS IS REQUIRED FOR THE PASSENGER*S FIRST NAME.

GRS REFERENCES ARE UPDATED UPON PRODUCT RELEASE.

DC/WPP - EJ/MD

Product Specialist Non - Air Worldwide Product Planning

Phone:
Fax:
email:
From:
Sent: Monday, November 07, 2005 7:40 AM
To:

Amtrak APIS and 2 character name

Hi ,

Could you please advise on the below questions:

- Have you reached the agreement regarding the release date of the Passenger ID and gender info? We need to update our customers on the release date. Are you still planning to release it in 2 steps? If yes, please confirm the date of the release of each step.
- Amtrak will send an error message to each pnr which will not include the additional passenger ID info. On which step will the message be sent? will this be sent only when the travel agent will attempt to issue the ticket? How Amtrak is going to handle the situation when the pnr will be queued to the consolidator for ticketing? Will the error message be also displayed before end transaction? If yes, then it is perfect, if not, why?
- Will you update the 7 easy steps of booking Amtrak services on your web site with the APIS OSI format? When?
- Could you please confirm if the min 2-character name will be a joint release with APIS?
- How is the 2-character name going to be supported by other GDSs? Is Amtrak going to send them the same SSR message? Do they implement some kind of tool which will validate the one character in the name?

Thanks.
Edyta
From:
Sent: Friday, November 04, 2005 7:06 AM
To:
Cc:
Subject: Friday AMTRAK ARTS - what is the

Subject: Fw: AMTRAK APIS - what is the release date?

Hi ,

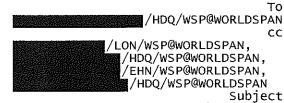
We have sent a note to our customers about the release date of the Amtrak APIS in September adviseding that the release date has been scheduled for NOV. We need to update our customers on the release date, please advise when this has been scheduled for.

Thank you.

Product Specialist Non - Air Worldwide Product Planning	Exemption 6
Phone: Fax: email: Forwarded by /LON/wS	P on 04/11/2005 11:59
7 HDQ/WSP	
03/11/2005 19:49	To // LON/WSP@WORLDSPAN CC
	Subject AMTRAK project date change
Hi Marie !	
I am just following up on our earlier one of the rail projects. Please forw earliest convenience so I can make the applicable documents. Thanks!	conversation on the date change on ard the information to me at your appropriate announcements and update
Best regards, Member - Worldspan Diversity Council "I've learnedThat when you harbor	bitterness, happiness will dock
elsewhere." From: Sent: Thursday, November 03, 2005 2:	10 PM
To: Subject: Fw: AMTRAK 2 character	name change - TECH SPEC change
· ·	
Could you please confirm that the pax generate the worning message.	name written as: CITRON/EMRS will not
Please also confimrt hat the email bel	ow is correct.
Thanks.	
Product Specialist Non - Air	







AMTRAK 2 character name change - TECH SPEC change

There is a change in the examples in the TECH SPEC for 'AMTRAK 2 Character Name' document.

provided the following information:
In the PNR example the passenger title 'MRS' in the name field has to be deleted. AMTRAK advised her that a PNR with 1 character in the first name and a passenger title (MRS/MR/MISS) would cause the AMTRAK system to not generate the new warning message.

So for our examples in the TECH SPEC will you delete the 'MRS' title for me :

1. Where I have 'CURRENT ENTRY' change '-SMYTHE/EMRS' to '-SMYTHE/E', delete the 'MRS'.
2. In the PNR RESPONSE, change the passenger field to SMYTHE/E*ADT, delete

 In the PNR RESPONSE, change the passenger field to SMYTHE/E*ADI, delet the 'MRS'.

The sentence in section 4 with the 'e.g. -1SMYTHE/EVMRS or -1 SMYTHE/EVELYNMRS' is corrent so no change needed there.

Thanks for your help. Please let me know if we need to discuss this!

ITAnaly	st ·	
	(phone) or (phone)	
	(phone)	
From:		
Sent:	Thursday, November 03, 2005 1:16 PM	
To: Cc:		
Cc:		
	Page 225	

Subject:

RE: Amtrak APIS



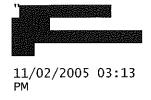
We are trying to programmatically know when the OSI is needed. I need a few questions answered.

If the traveler is staying in the same providence, they will not need the OSI (example AST to SCA) correct?

If the traveler is going from one providence to another, it looks like they do cross over the US. So if the traveler is going from AST to GBC does that require the OSI? Their destination is still to and from Canada. Do you have nonstop trains that wouldn't need the OSI? Or from providence to providence regardless needs the OSI?

Also we are still waiting on a list of $\mbox{\sc Amtrak}$ stations that are in $\mbox{\sc Worldspan}$ so we can update our list.







Hello,

Amtrak has station profiles for the following Canadian cities:

AMTRAK STATIONS - ONTARIO

CODE CITY NAME

AST ALDERSHOT

GMS GRIMSBY

Exemption 6

NFS NIAGARA FALLS OAKVILLE

TORONTO

END OF DISPLAY

ST. CATHARINES

OKL

SCA

TWO

AMTRAK STATIONS - BR. COLUMBIA CODE CITY NAME GBC GARIBALDI HIGHLANDS NNI NANAIMO PEMBERTON PBT RICHMOND RBC SQUAMISH SQA SUY SOUTH SURREY VAC VANCOUVER VICTORIA VBC VICTORIA VIF WSL WHISTLER END OF DISPLAY AMTRAK STATIONS - QUEBEC CODE CITY NAME MTR MONTREAL SLQ ST-LAMBERT END OF DISPLAY ----Original Message----[mailto: Sent: Wednesday, November 02, 2005 10:13 AM To: Cc: Subject: Fw: Amtrak APIS We are currently working on the update of the existing standard Amtrak script, which is being used by our customers in order to sell a seat. We want to put into the script the piece of functionality through which a Worldspan travel agent will be able to put the APIS OSI format. Could you please advise on the question below, which has been asked by our tam working on the script. We need to get a precise answer which will help to build the OSI format in the script. I am awaiting from you an update of all $\mbox{\it Amtrak}$ station codes and names that are available in $\mbox{\it Worldspan}.$ Thank you. ---- Forwarded by LON/WSP on 02/11/2005 15:04 ----/HDQ/WSP То 02/11/2005 15:03 /LON/WSP@WORLDSPAN Page 227

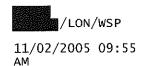
cc

Subject

Re: Fw: Amtrak APIS(Document link: Edyta Citron)

Just to clarify... it looks like Amtrak from their maps does not have any trains that go from a Canadian City to another Canadian City without going to the US first. Is that correct? So any time one of the four Canadian City are used... we will always have to add the OSI. So the key is, only those four cities require the OSI no matter what.





/HDQ/WSP@WORLDSPAN

Τo

CC

Subject

Fw: Amtrak APIS

Hi Wil,

Please see below the answer to your questions. I am awaiting the Amtrak station codes, once I receive it from Amtrak, will forward it to you.

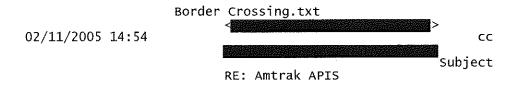
Product Specialist Non - Air Worldwide Product Planning

Phone:
Fax:
email:
---- Forwarded by

/LON/WSP on 02/11/2005 14:52 -----

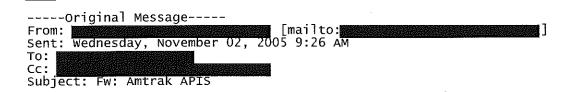
То

Page 228



If the train crosses the border, the OSI is required. If it doesn't then no OSI.

Did you need help getting a city list?

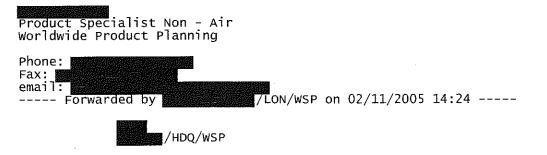


Hi ,

Could you please help with the questions below.

02/11/2005 13:15

Thanks.



I/LON/WSP@WORLDSPAN Subject

To

cc

Amtrak

It looks like four places Amtrak goes to in Canada: Montreal, Toronto, Aldershot and Vancouver.

So right now it looks like we need to watch for those stations for crossing the boarder.

Please find out if someone in Canada was going from a Montreal to Toronto for example, do they need the OSI since they cross over the US but not staying in the US. There could be a nonstop train which of course wouldn't be crossing the boarder but if they have to change trains, does that need the OSI.

Also, can we get an update of all Amtrak station codes and names that are available in worldspan so we can update the drop-down box.

Thanks

N14C1

From: Sent: Thursday, November 03, 2005 11:25 AM

Cc: RE: AP

RE: APIS test PNRs

Hi ,

I understand that we will be using a very similar format for all GDSs where at least the order of the fields in the OSI is the same (e.g. nationality right after document number). I need to verify that. (I'm trying to get a copy of the document that Mark sent to you).

Meanwhile, you said you send SSRs to the airlines for APIS. Just to compare, can you provide an example of the agent's entry and the SSR sent? Is it manually entered?

Thanks

Thanks for the best wishes!

Our OSI is manually entered. I was using the entry that was listed in the document we received from Amtrak. The OSI example doesn't show the /US/ prior to the travel document expiry date. Should it be there? The document was prepared by Mark. You also mentioned the APIS for airline, and we send those messages via SSR.

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